From Home PC (Windows 10) to Office PC (macOS Catalina)

Remote Desktop Connection

Setup Guide

Apple Remote Desktop is a macOS feature that allows you to connect to your Office PC from home. You will be able to access your Office PC as though you are sitting in front of it. Hence, this method is suitable for you if you have work data or software installed on your Office PC that you need to use.

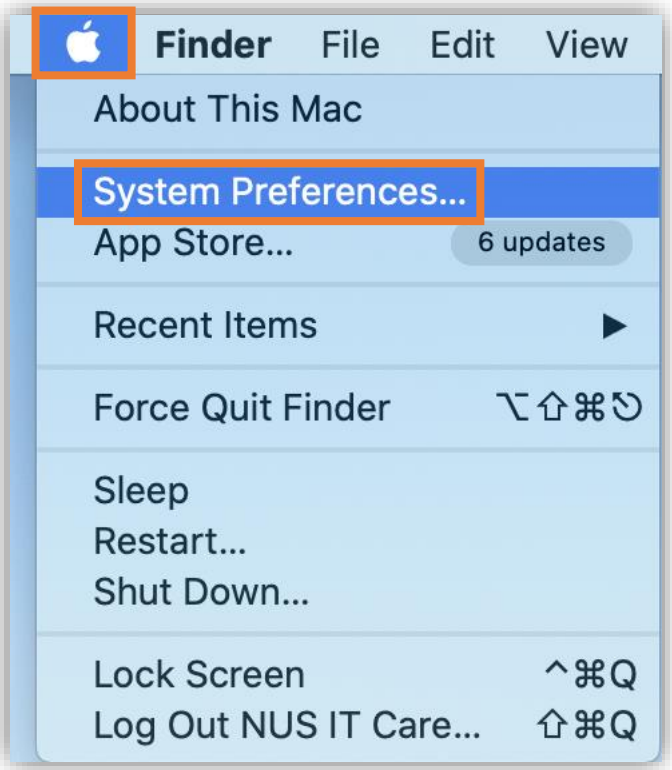
This document describes two steps that you need to do:

1. Set up Office PC for Remote Desktop Access (one-time setup)
2. Connect from Home PC to Office PC

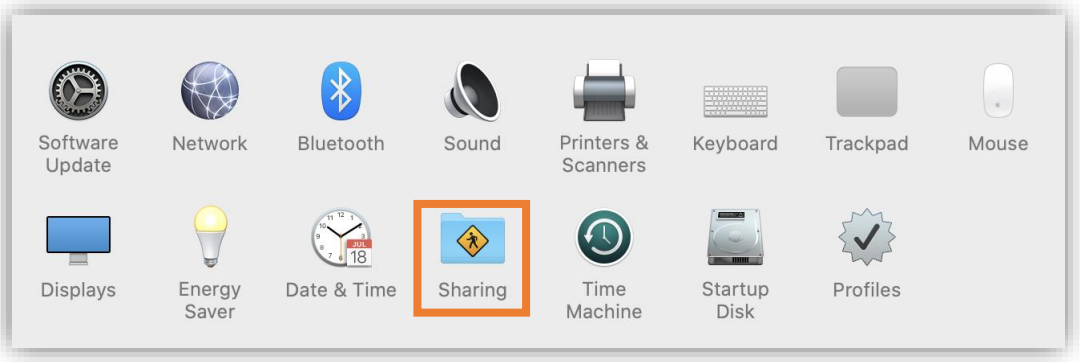
Do note that this document is based on macOS Catalina and Windows 10 so the user interface will differ for other macOS and Windows OS version.

Setup Office PC for Remote Desktop Access (one-time setup)

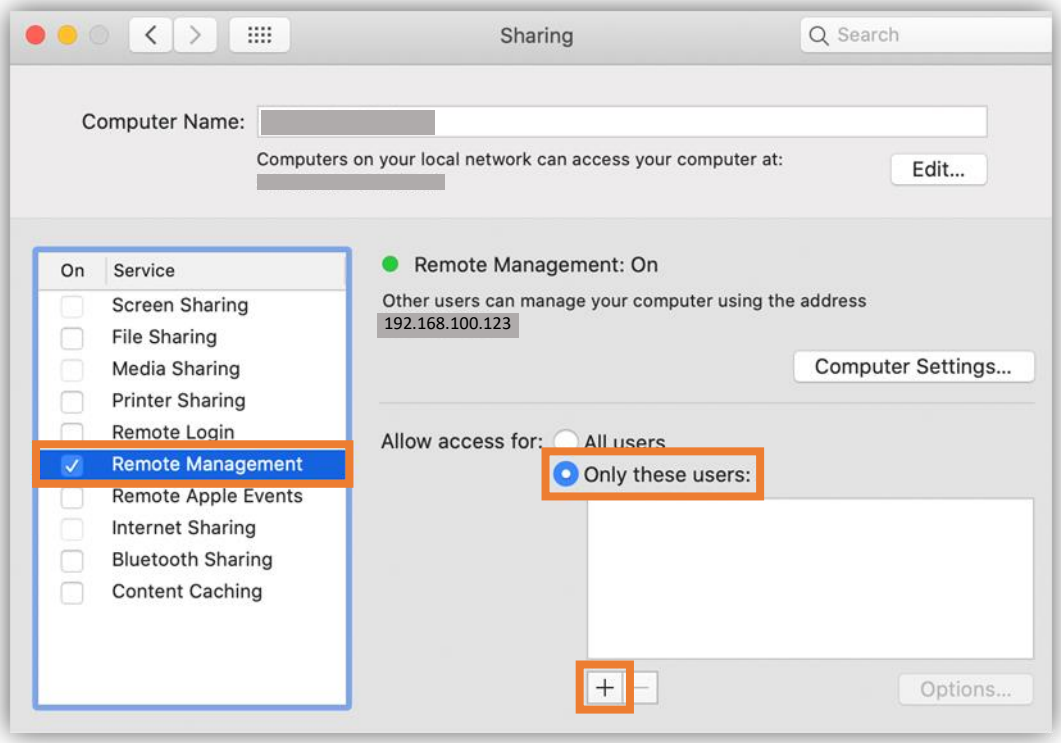
1. Click **Apple** menu and select **System Preferences.**



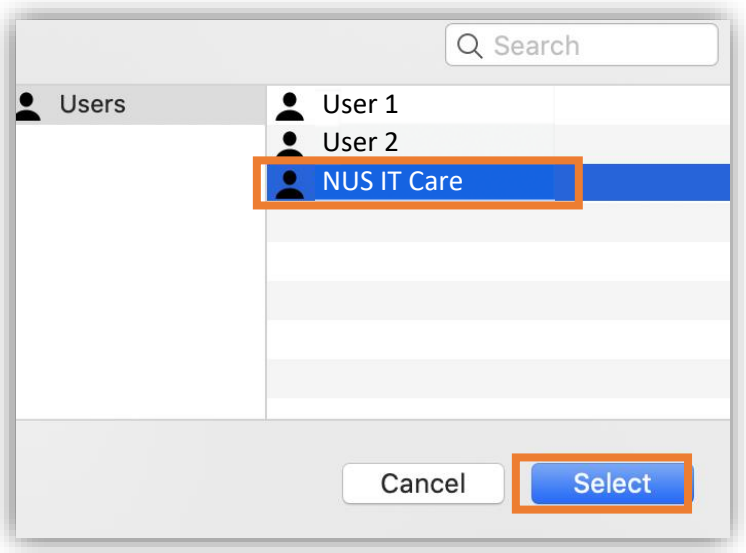
2. Click on **Sharing**.



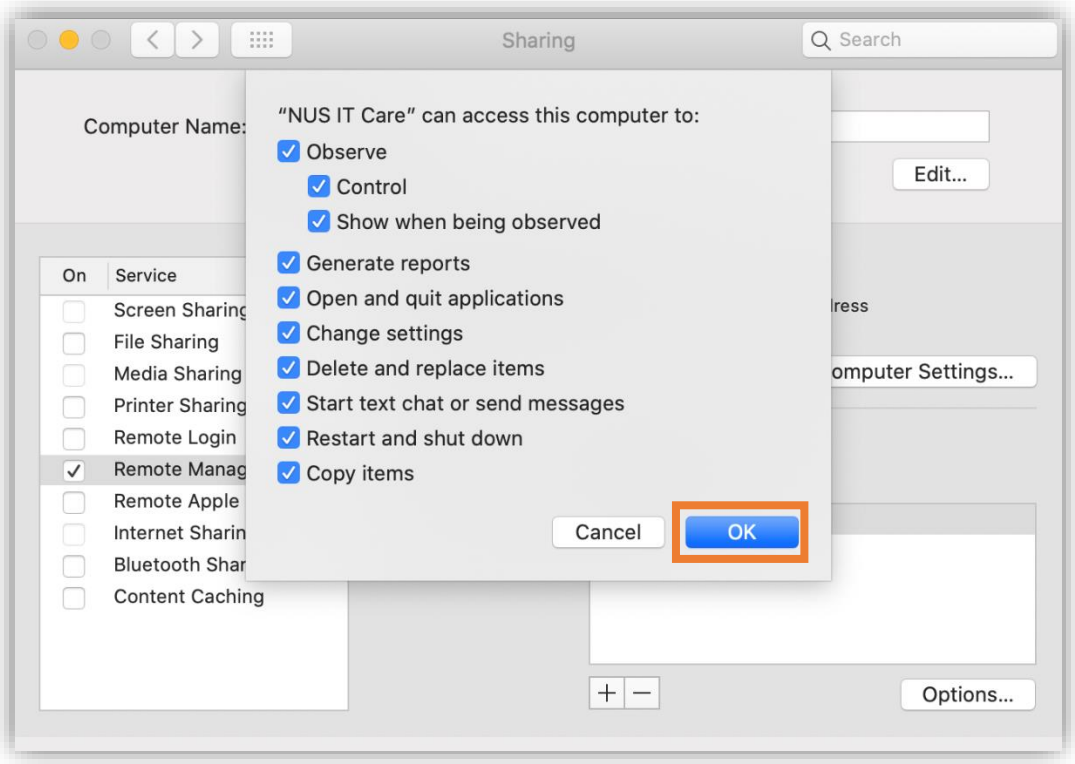
3. Select the **Remote Management** checkbox.
Select '**Only these users**' and click the **+** button to add users.



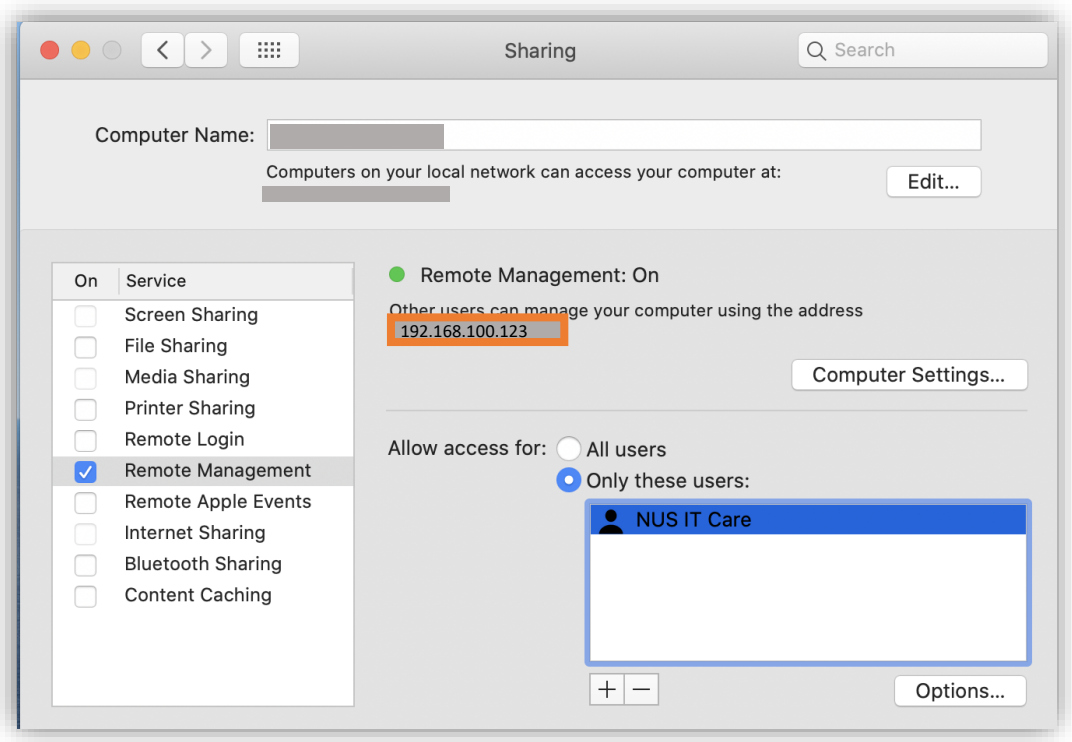
4. Select your **macOS user account** and click **Select**.



5. Select the tasks you want to perform remotely and click **OK**.



6. Note down the **IP address** indicated in the **Sharing** window.



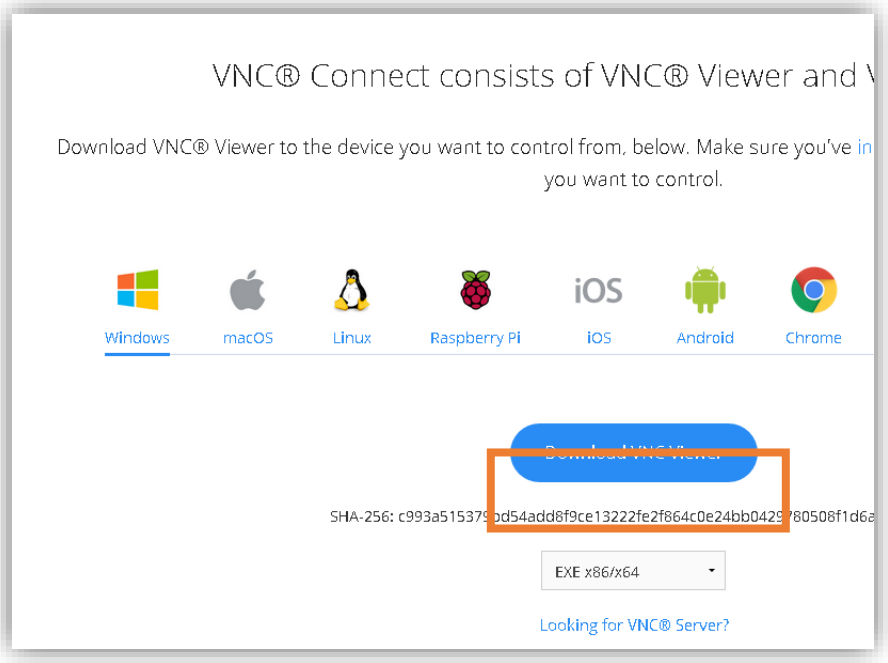
Connect from Home PC to Office PC

1. Before connecting to your Office PC remotely, ensure the following pre-requisites are met:
   a. Your Home PC is connected to NUS network through VPN connection.

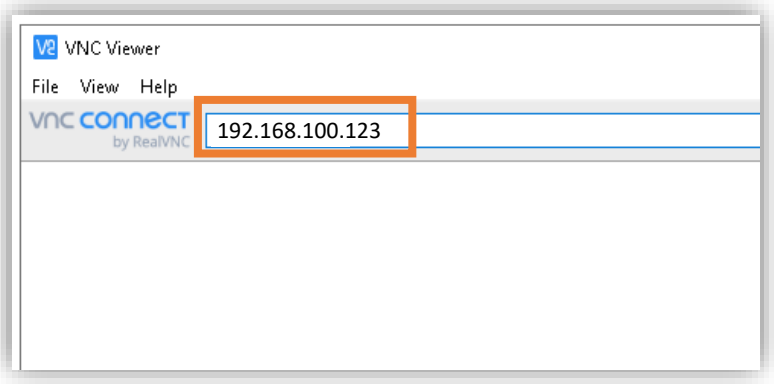
      - If you do not have Pulse Secure installed, download the installer here. Follow the guide here to setup a new connection.

   b. Your Office PC is turned on

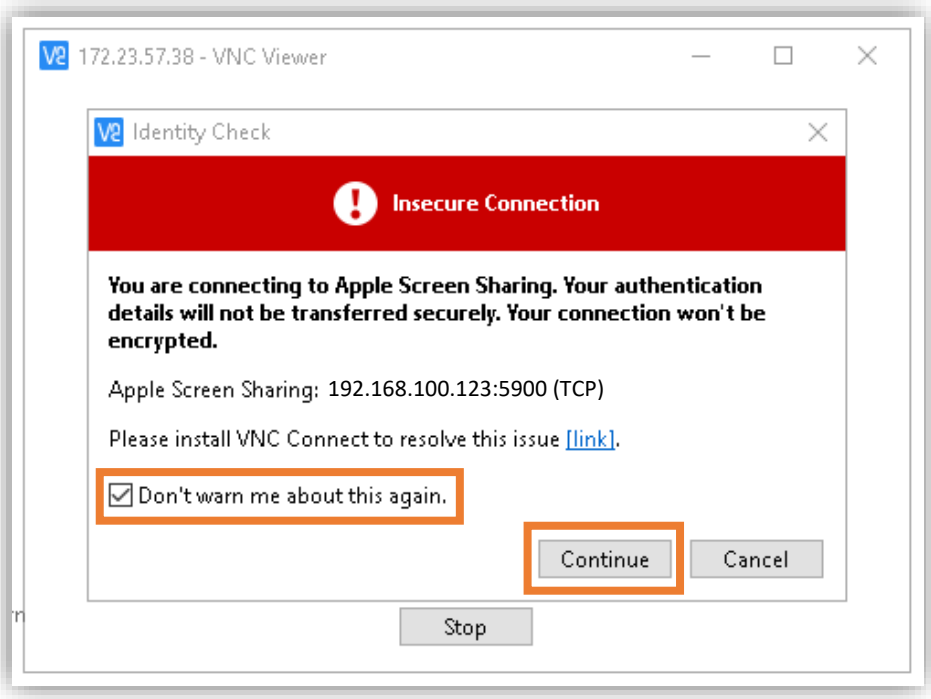
2. Download and install the **VNC Viewer** at https://www.realvnc.com/en/connect/download/viewer.



3. Open the **VNC Viewer** and type the **IP Address** taken from your Office macOS PC.

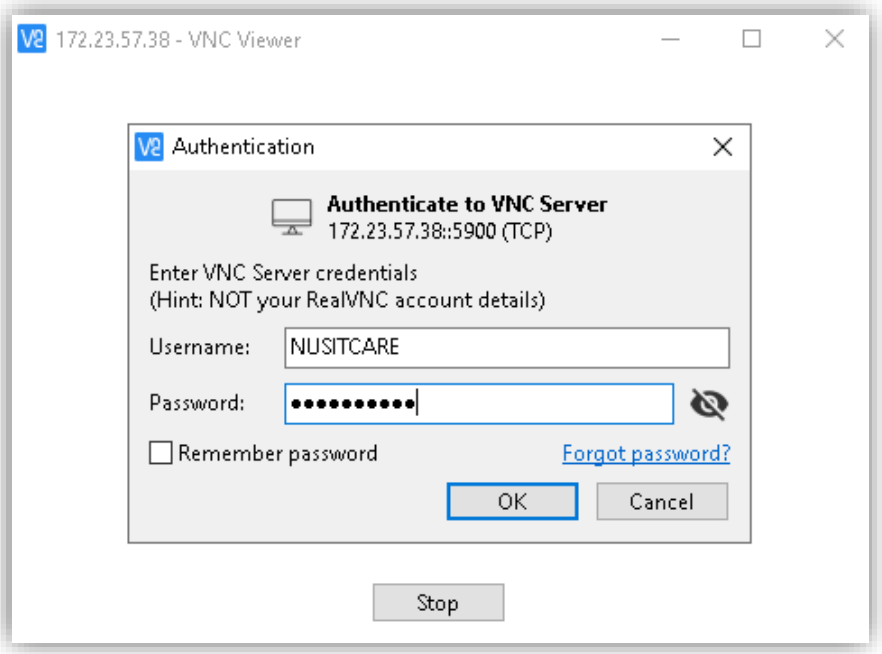


4. Check the **Don't warn me about this again** checkbox and click **Continue**.



5. Enter your macOS **User ID** and **password** then click **OK**.
   You should be able to access your Office macOS PC remotely.

192.168.100.123:5900 (TCP)


172.23.57.38 - VNC Viewer
Authentication
Authenticate to VNC Server
172.23.57.38::5900 (TCP)
Enter VNC Server credentials
(Hint: NOT your RealVNC account details)
Username:
NUSITCARE
Password:
Remember password
Forgot password?
OK
Cancel
Stop