nVPN Configuration Guide for Student
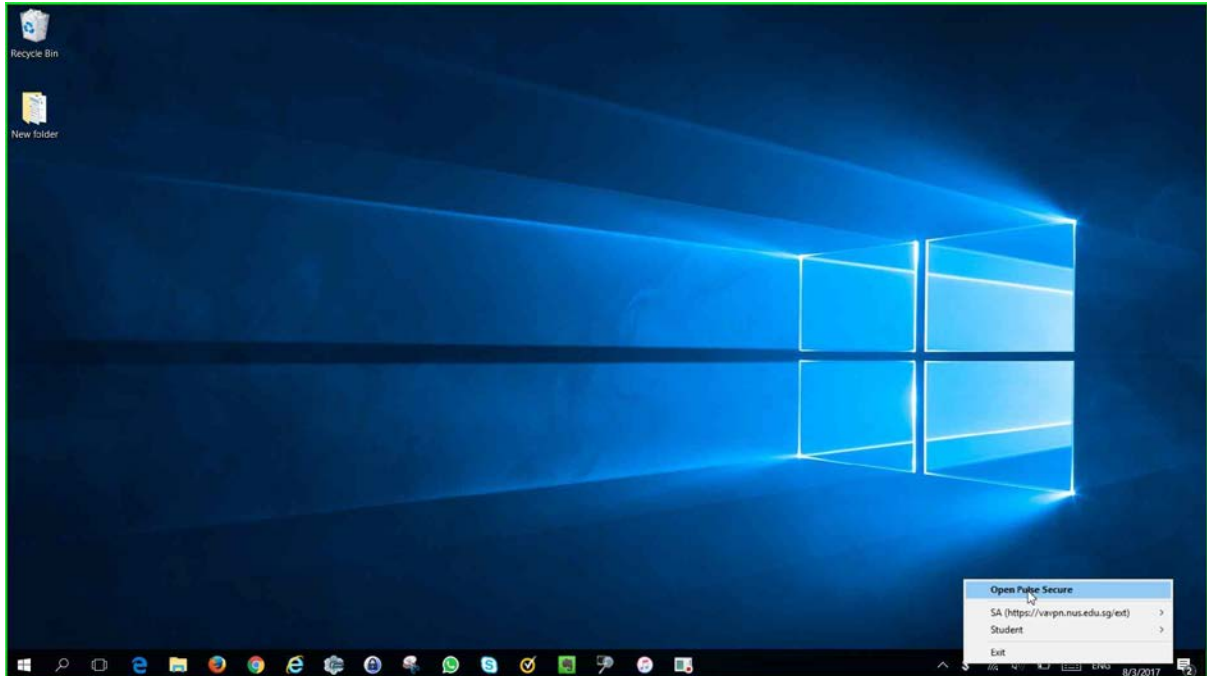
This file contains all the steps and information required to connect nVPN from Pulse Secure desktop client.

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Connect nVPN for student through Pulse Secure desktop client on Windows
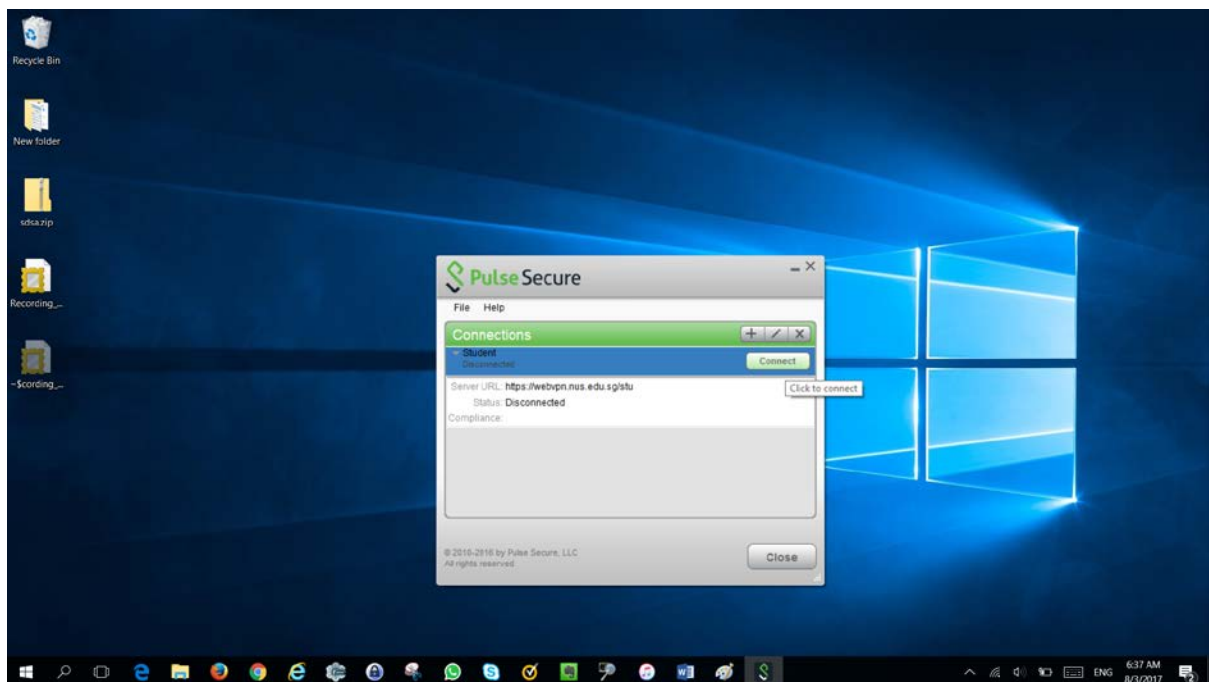
Step 1: Right click on Pulse Secure desktop client app icon, open it and click on Open Pulse Secure.

Step 2: Left click on "**+**" sign on Pulse Secure desktop client window. A "**Add Connection**" window will pop-up. Please enter Name to your preference and Server URL with "**https://webvpn.nus.edu.sg/stu**" and click "**Add**".
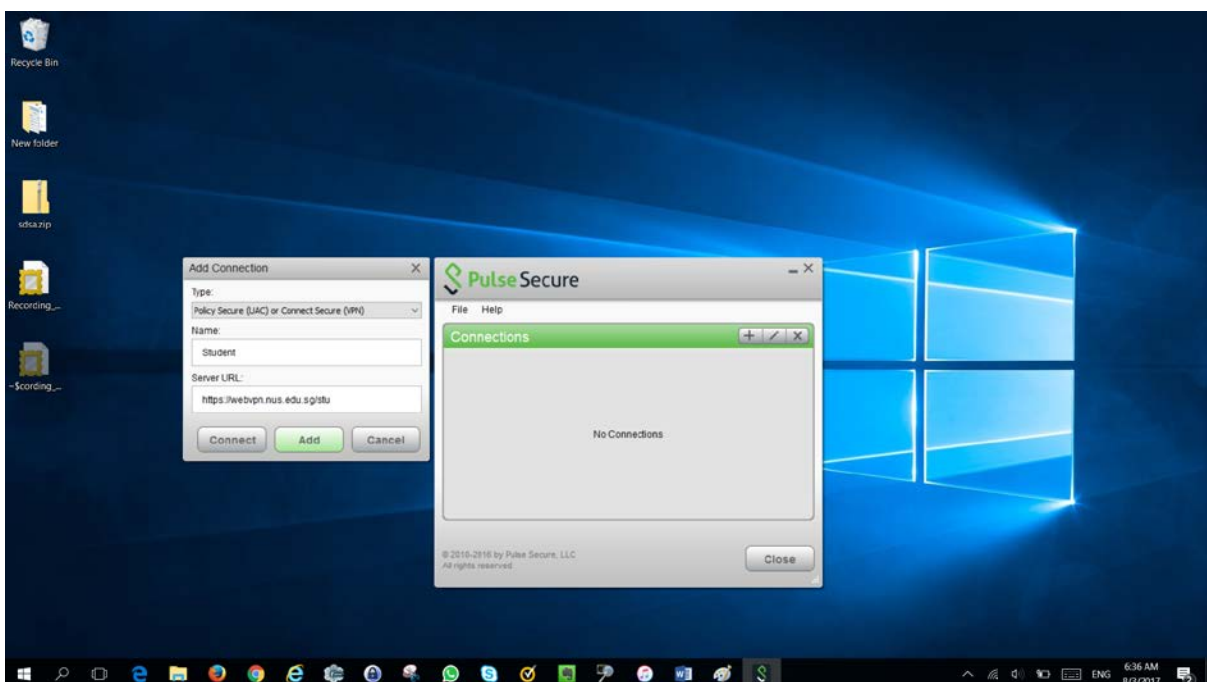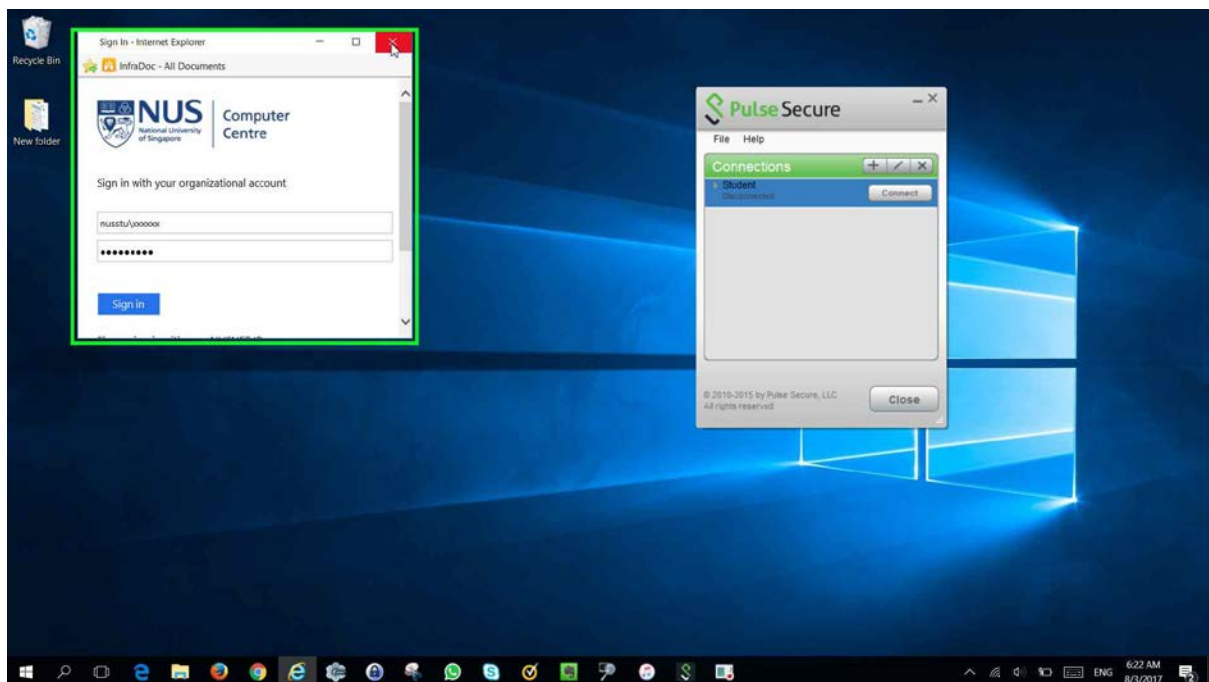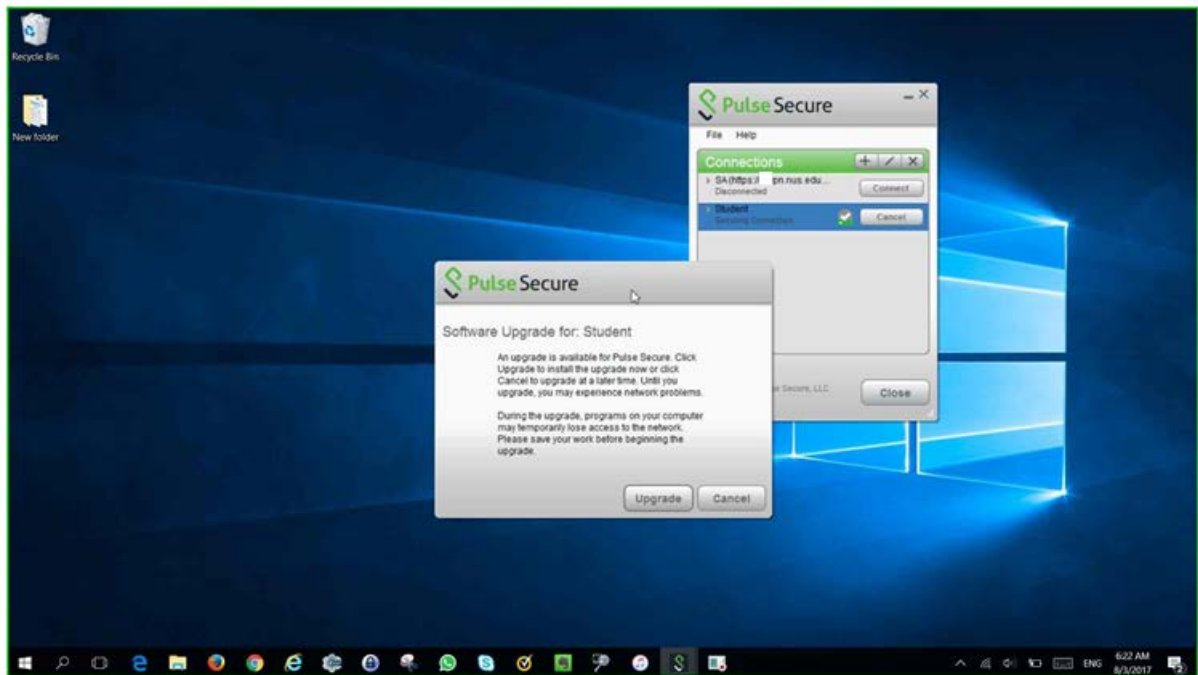
Step 3: Click "**Connect**".

Step 4: Pop-up window will appear intimating credentials are required. Please enter the credentials in below format and click "**Sign in**".
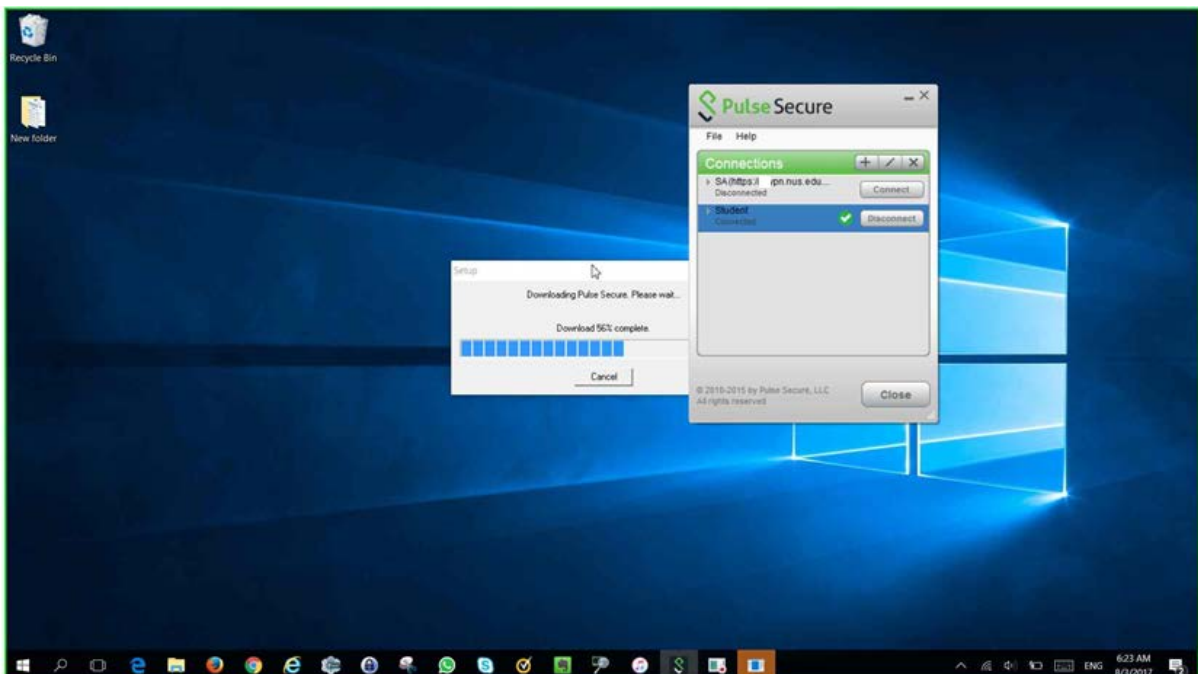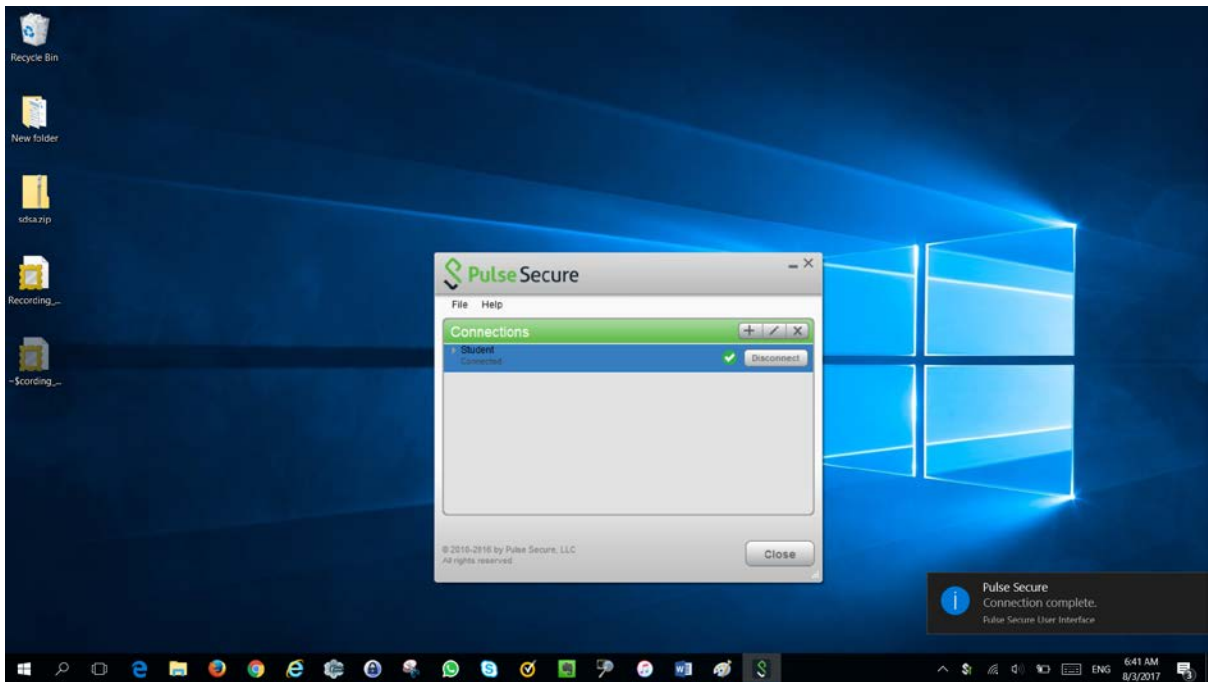
nusstu\userid
password

Step 5: Upon Successful connection, one time client upgrade wizard will start notifying upgrade available.

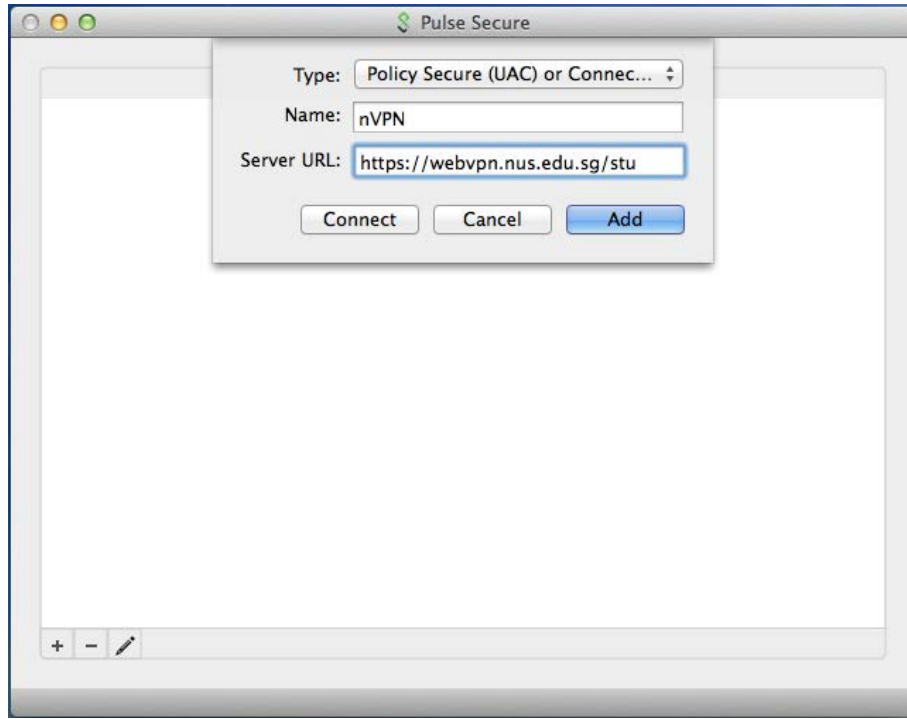**Step 6:** Pulse Secure desktop client upgrade will start

Step 7: Upon Successful connection notification will appear stating "**connection complete**" and icon in Pulse secure desktop client window reflects successful connection.
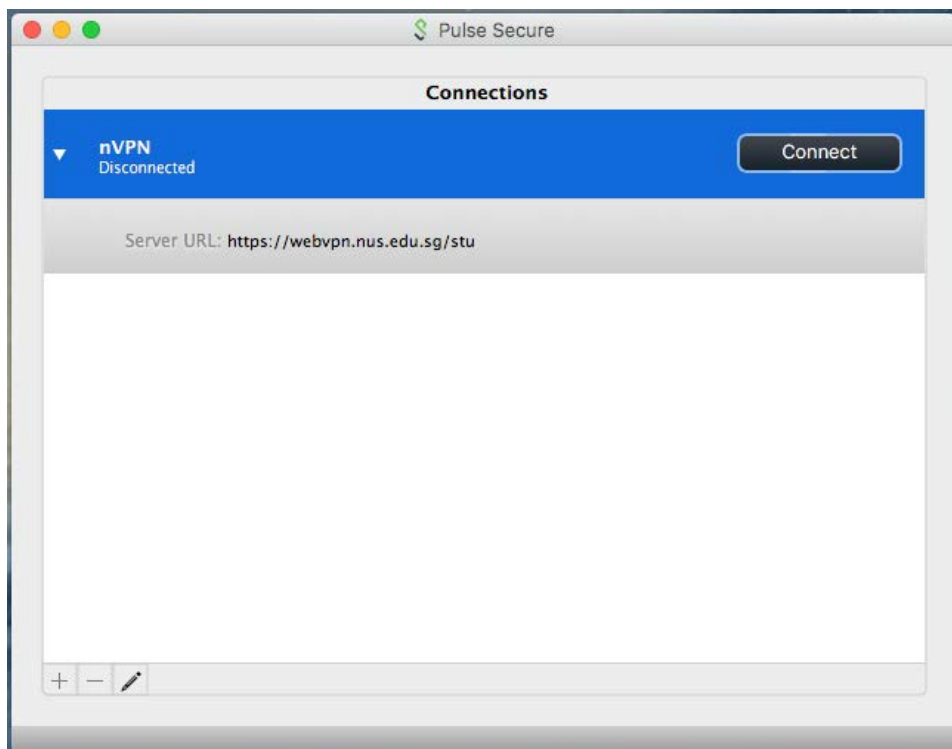
Connect nVPN for student through Pulse Secure desktop client on MAC

Step 1: configure student profile as shown in the snap below. Please click on "**+**" icon on bottom left corner of Pulse Secure desktop client.
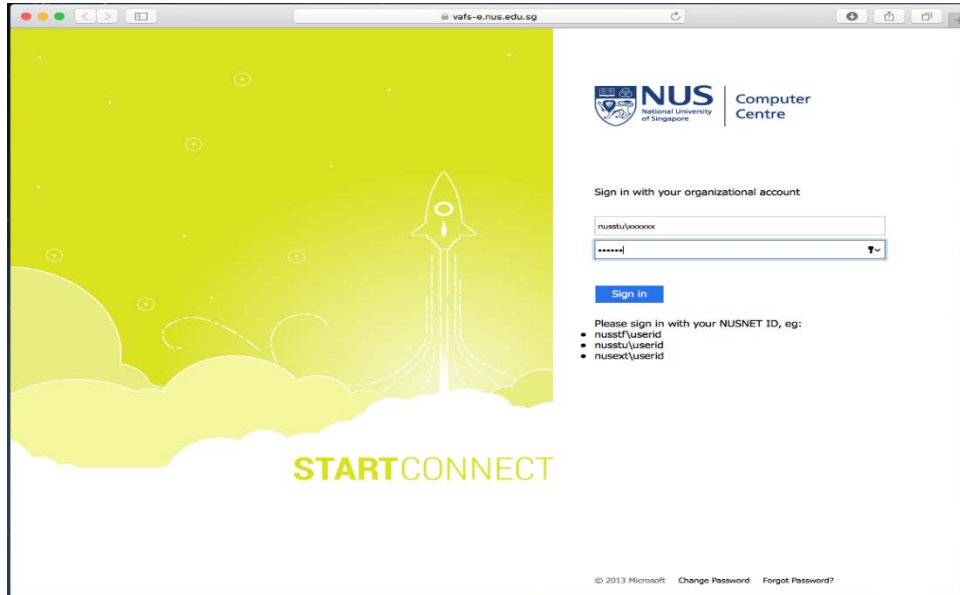

Step 2: After profile configuration, Pulse Secure desktop client should look like the snap shown below. Please click "**Connect**" to access nVPN.
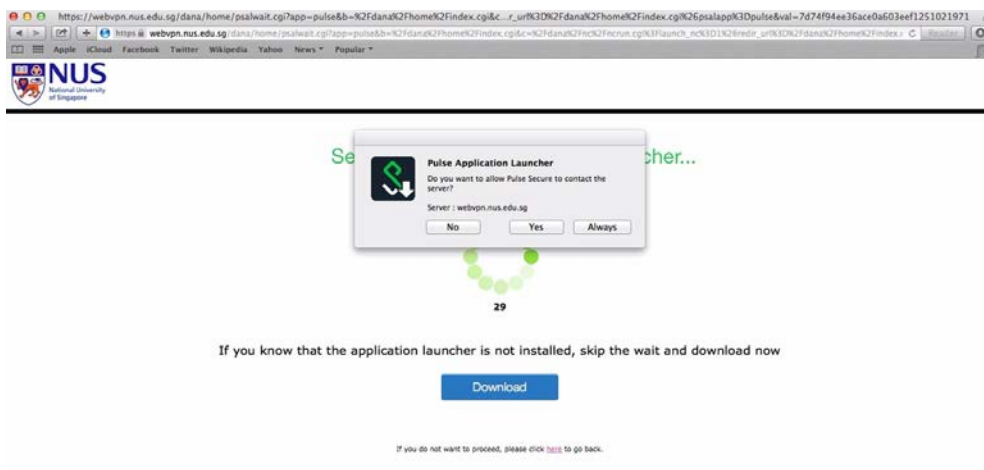
Step 3: Authentication page will appear requesting for "**Sign in**". Please login with your credentials here in below format.

nusstu\userid
password

Step 4: Pulse Secure app launcher installation window will appear, please click on "**Download**" to proceed with installation.

Step 5: Once Pulse Secure app launcher installation is complete please click on "**HERE**" in webpage displayed.

Step 6: This will start pulse secure desktop client upgrade installation, please let the installation complete. Once installation is complete, please try to connect through client with earlier configured profile.
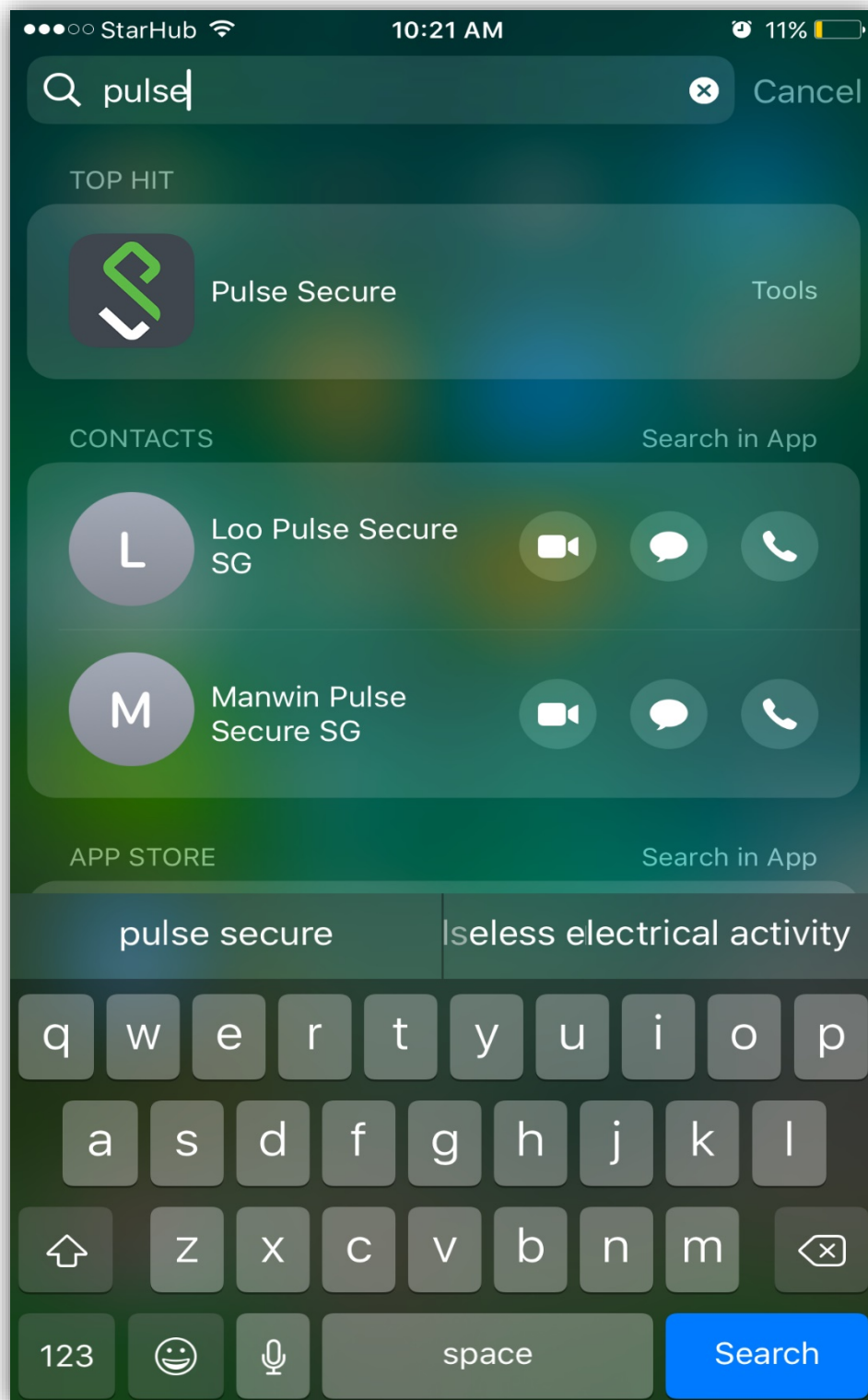
Step 7: The snap below illustrates successful VPN connection.
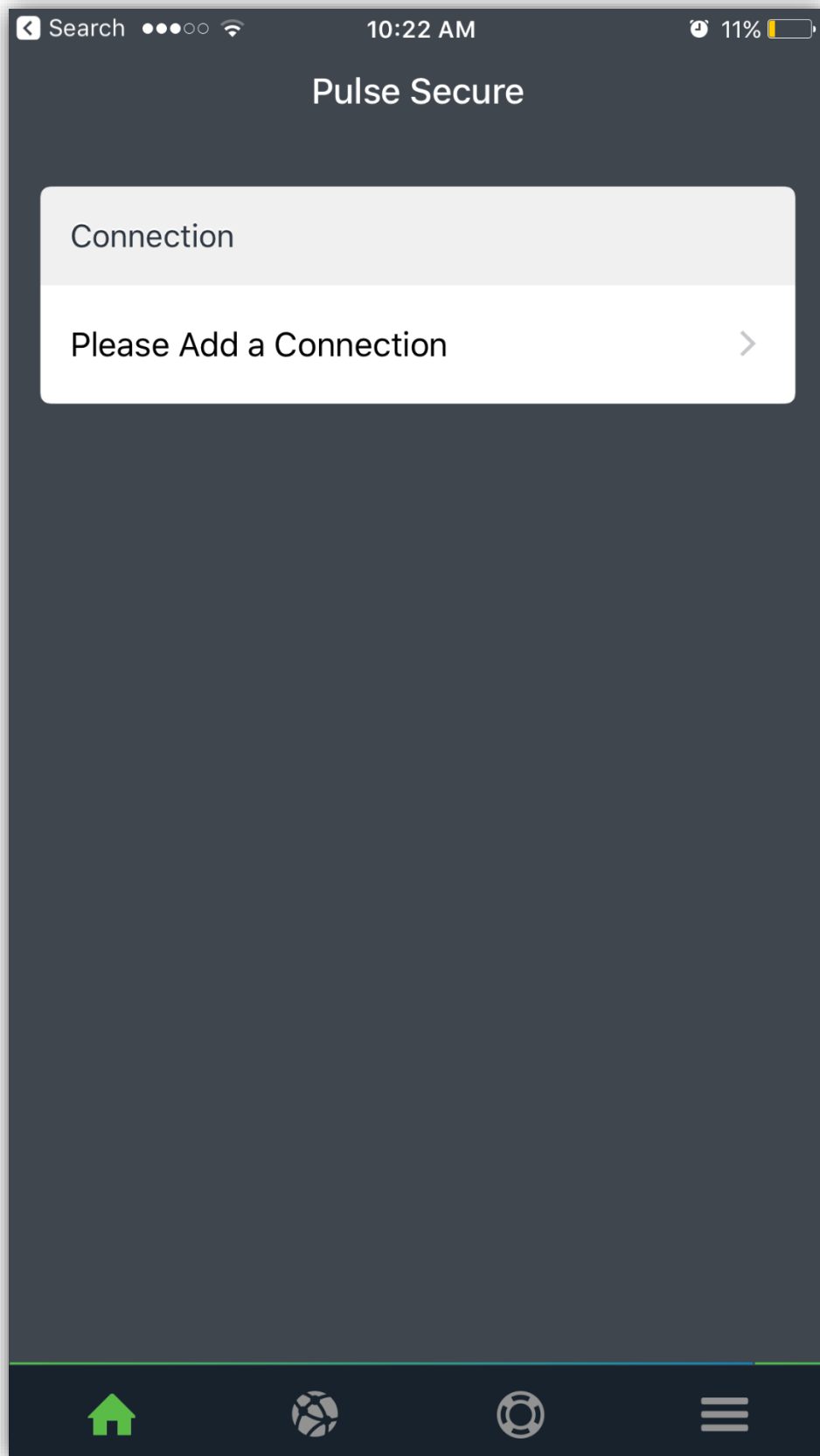✅ icon in front of profile name in pulse secure desktop client indicates successful connection.
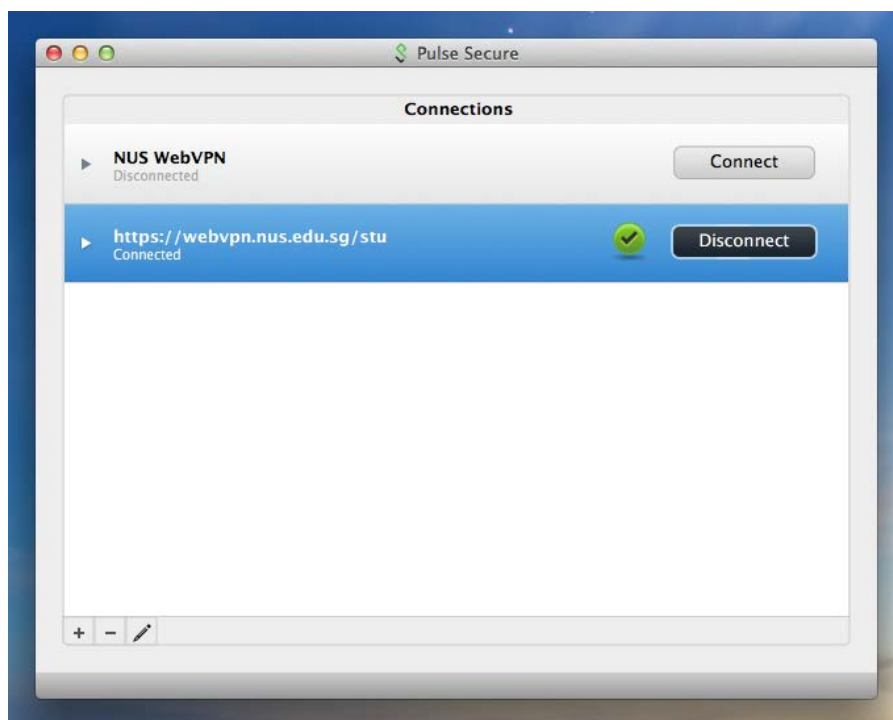
Connect nVPN for student through Pulse Secure mobile client on iOS

Step 1: Install the Pulse Secure application from the Apple App Store and open the app.

Step 2: Select "**Please Add a Connection**".

Step 3: Please enter Connection Name as convenient to you and type
"**https://webvpn.nus.edu.sg/stu**" under URL and click "**Add**".
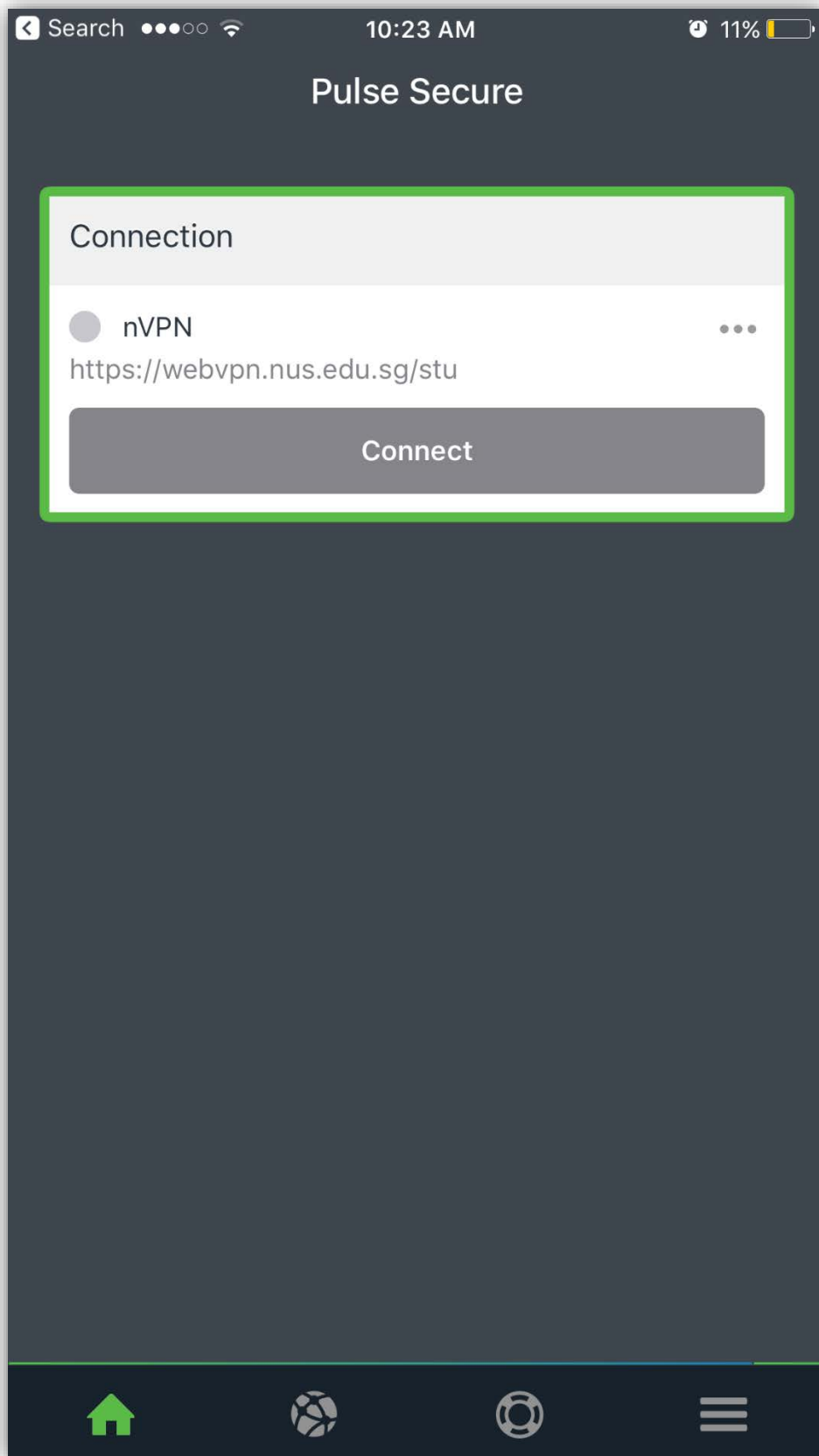
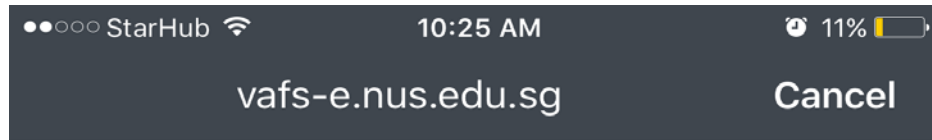**Step 4:** Connection will show on main screen of Pulse Secure Mobile client.
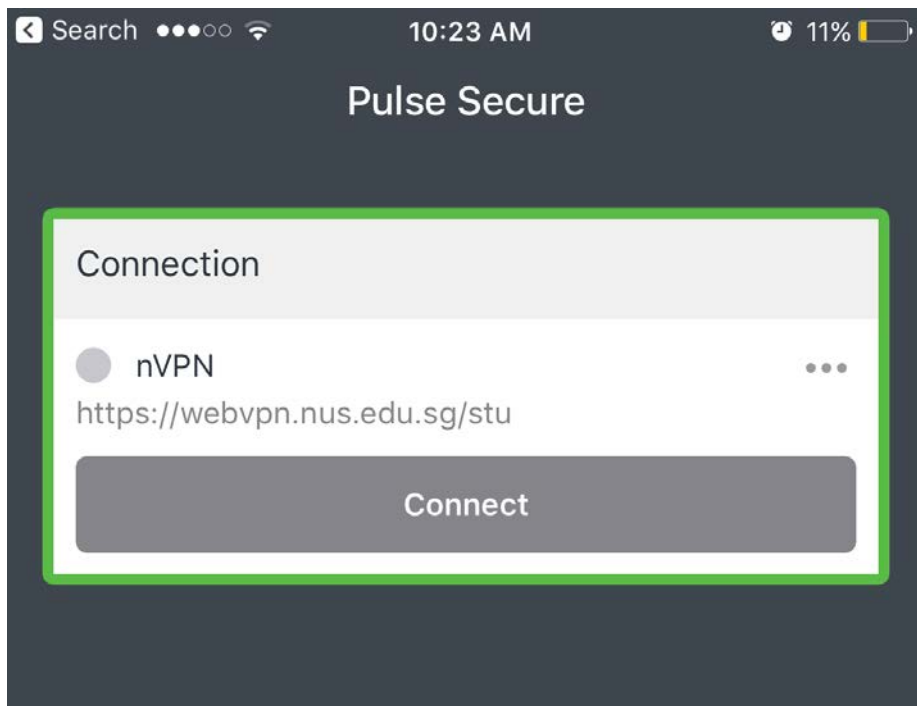
Step 5: Click on "**Connect**" to login to the VPN

Step 6: Below window will pop-up notifying to "**Sign in**". Please key in credentials in below format.

nusstu\userid
Password

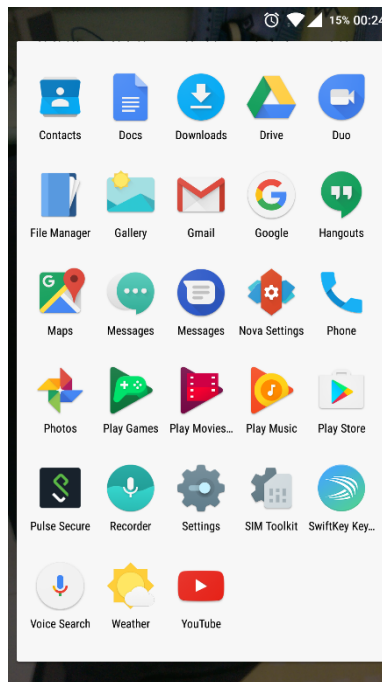**Step 7:** The snap below shows successful connection.

[VPN] icon on the top of the mobile screen indicates VPN is connected.
🟢 icon in front of profile name in Pulse Secure client indicates VPN is connected.
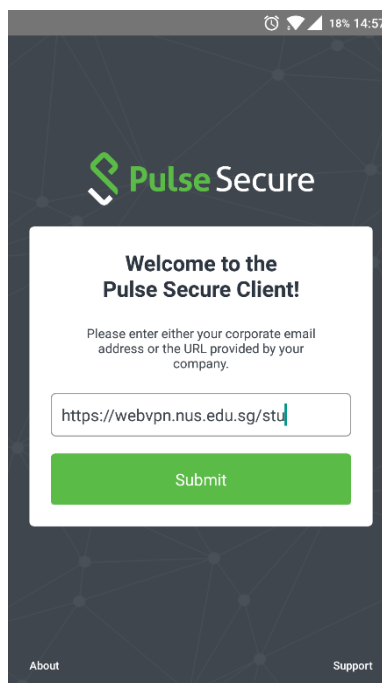
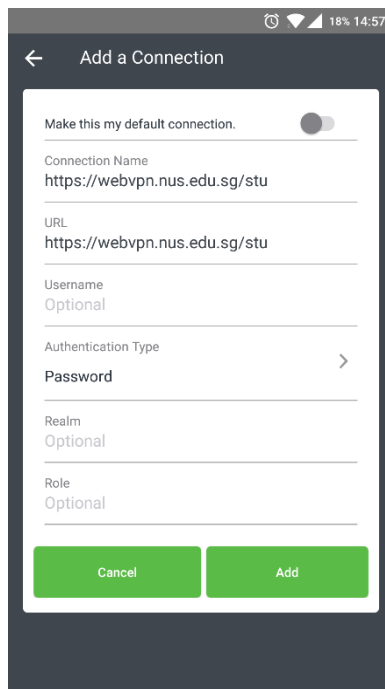# Connect nVPN for student through Pulse Secure mobile client on Android

Step 1: Install the Pulse Secure application from the Google Play Store and open it.
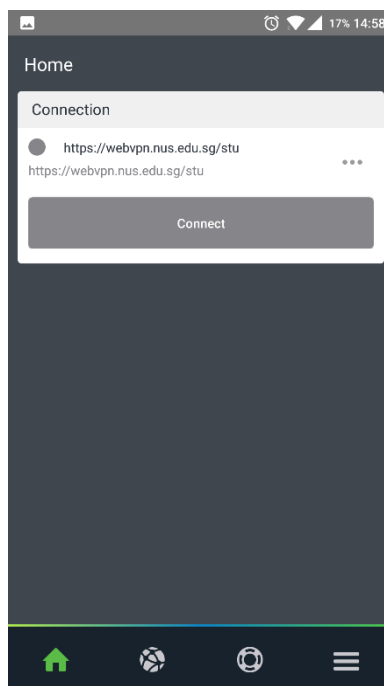

Step 2: Type "**https://webvpn.nus.edu.sg/stu**" on browser and click "**Submit**".

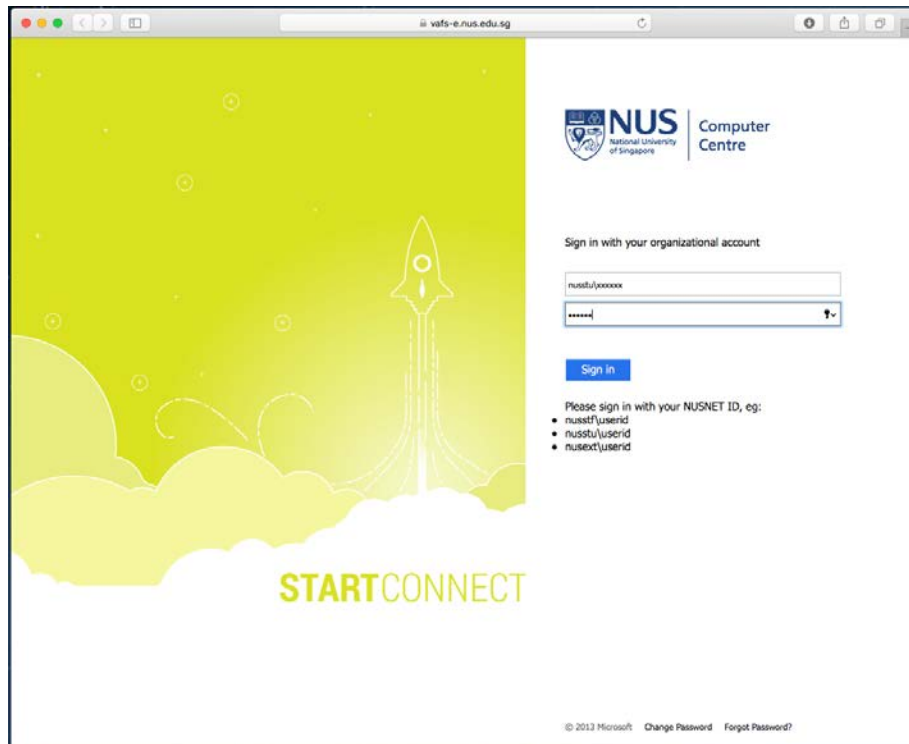**Step 3:** Verify the connection setting and click on "**Add**".

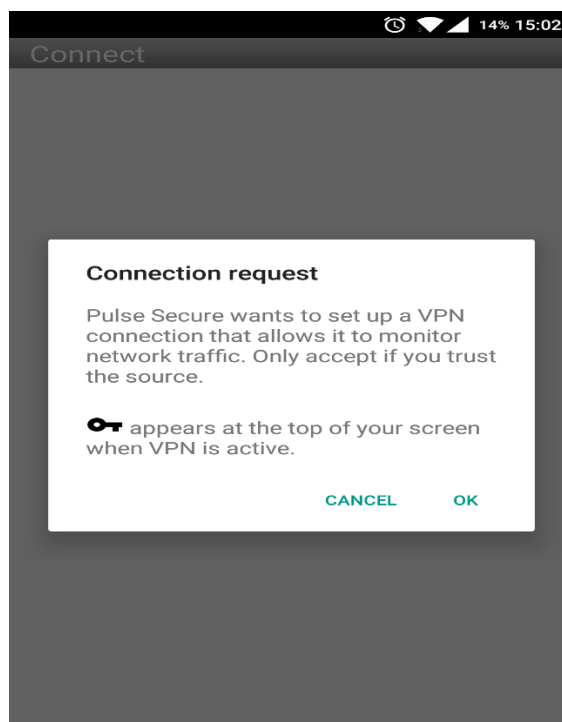**Step 4:** Click on "**Connect**" to login to the VPN.

Step 5: Window shown below will pop-up notifying to "**Sign in**". Please key in credentials in below format.

nusstu\userid
Password

Step 6: Let the connection load and click on "**OK**" when prompted.

Step 7: The snap below shows successful connection.

Icon on the top of the mobile screen indicates VPN is connected.

Icon in front of profile name in Pulse Secure client indicates VPN is connected.