Connect nVPN from Browser
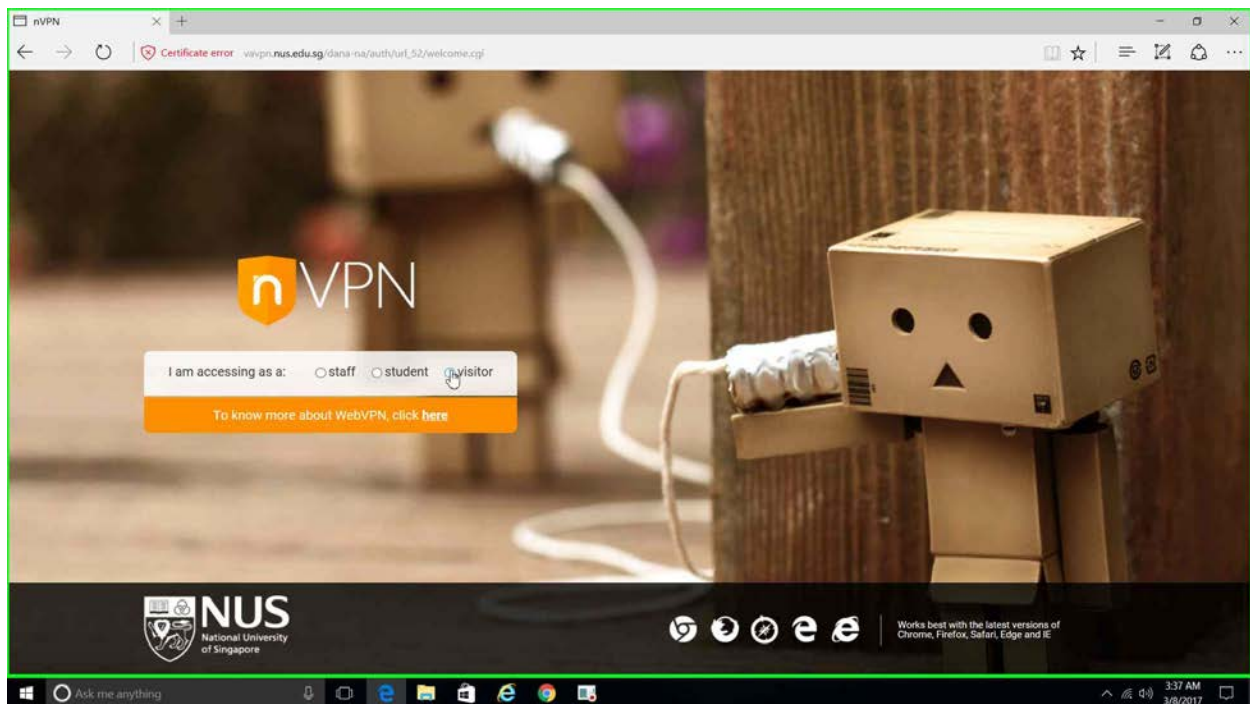
This file contains all the steps and information required to connect nVPN.

Step 1: Left click on "**Microsoft Edge**" (button) on taskbar or press windows key and search for Edge browser.
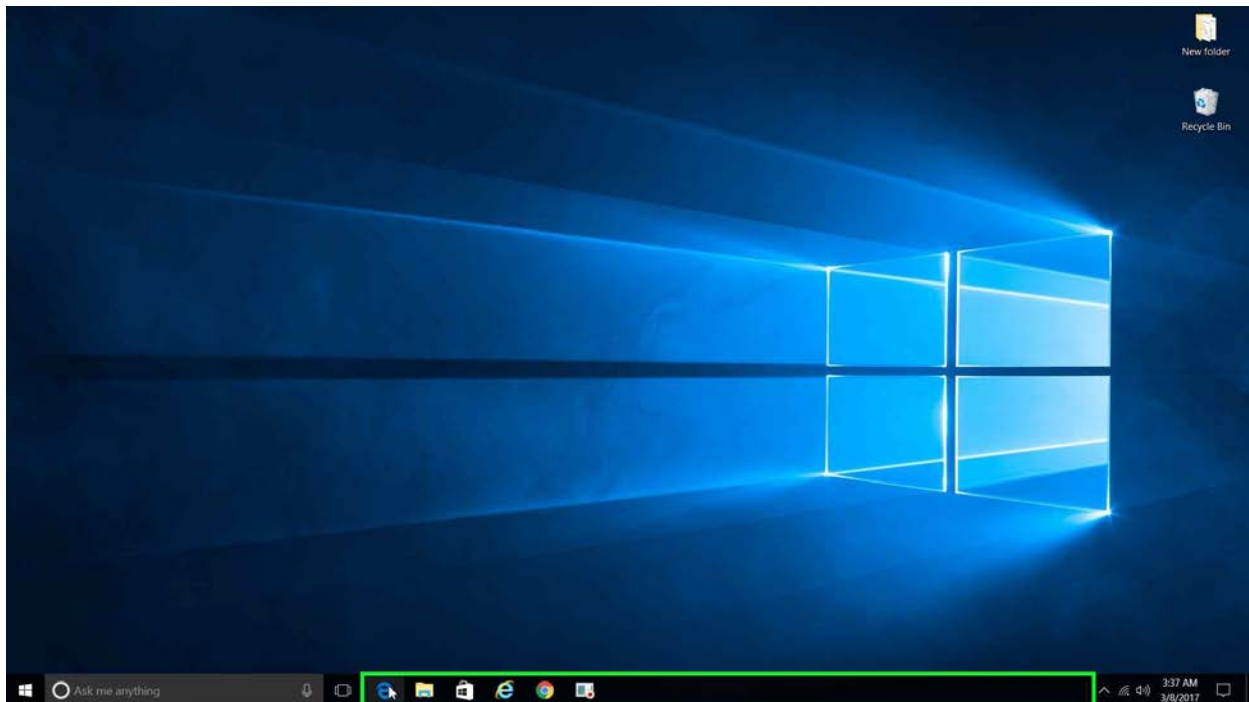
Step 2: Type "**https://webvpn.nus.edu.sg**" and press **ENTER** to access nVPN. Click on the radio button for the respective domain (staff, student or visitor) in nVPN.

Step 3a: For NUS visitor, please select "**Visitor**" option. Key in user credentials to connect nVPN at the page shown below using the format "**nusext\userid**". Then, go to **Step 4**.
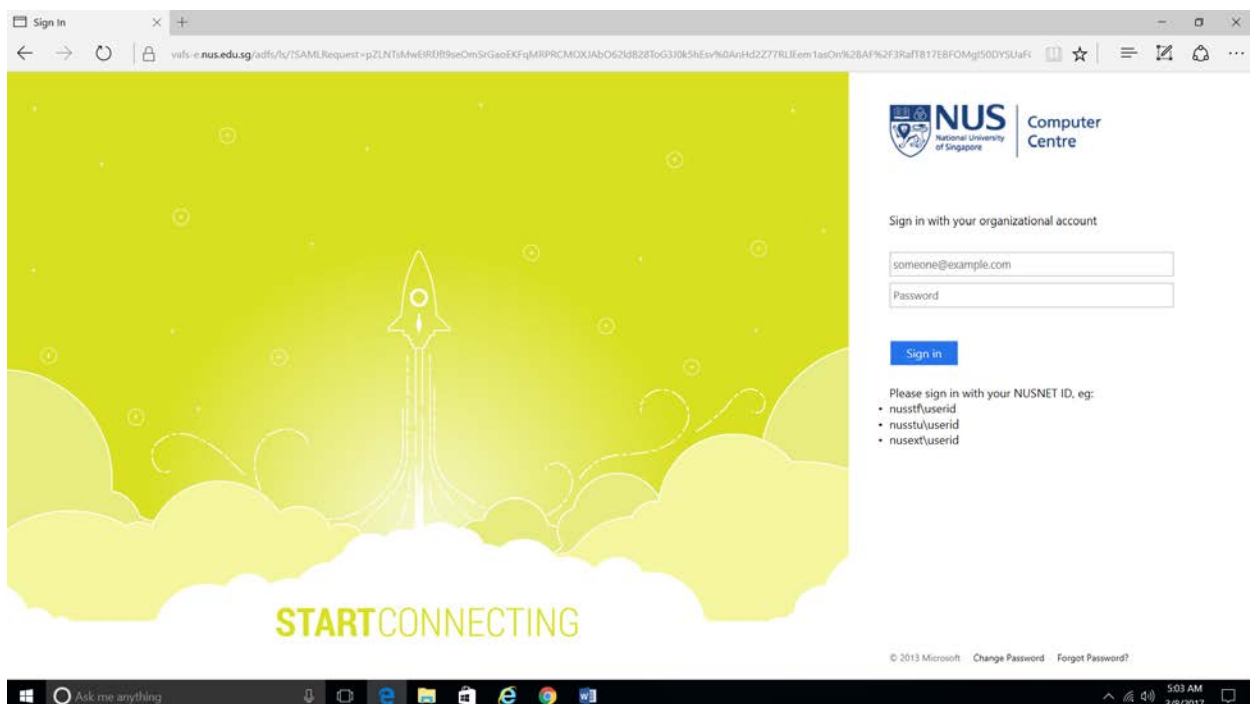
Step 3b: For NUS student, please select "**Student**" option. Key in user credentials to connect nVPN at the page shown below using the format "**nusstu\userid**". Then, go to **Step 4**.
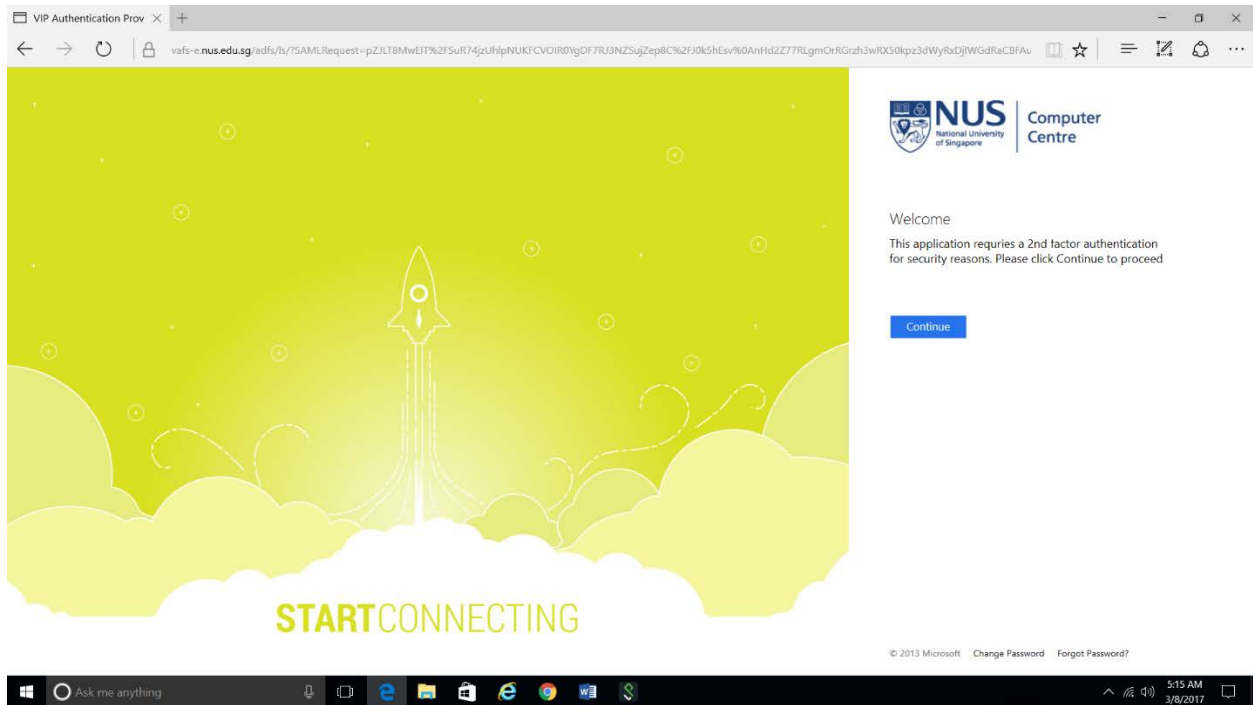
Step 3c: For staff, there are two (2) options - "**my own computer**" to connect nVPN from office system or own computer, and "**a public computer**" to access staffportal through VPN using public computer.
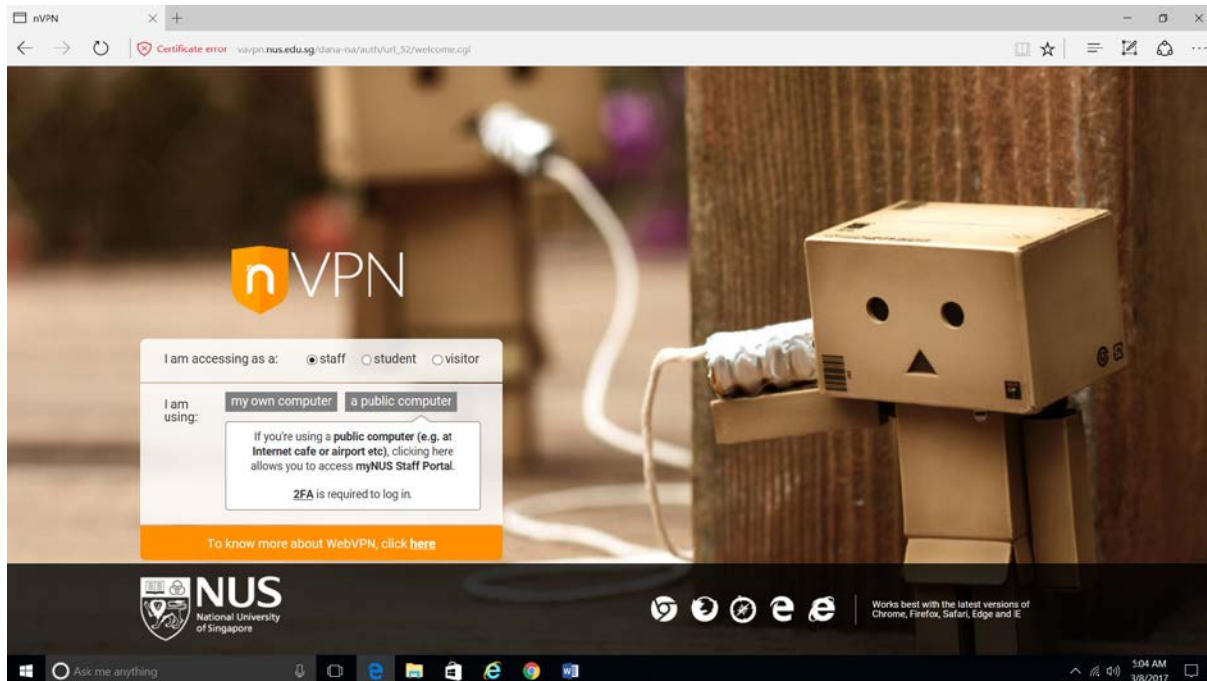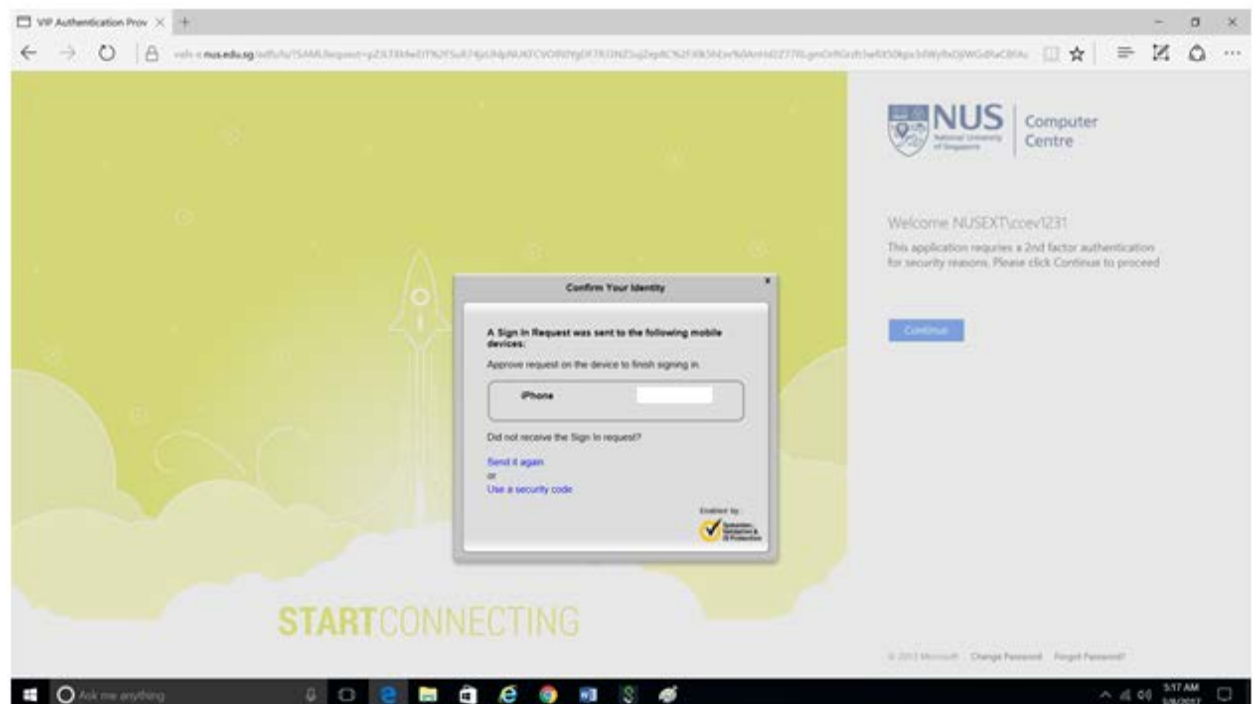

Step 3d: After selecting either option, the page below will appear. Please key in user credentials to connect nVPN.
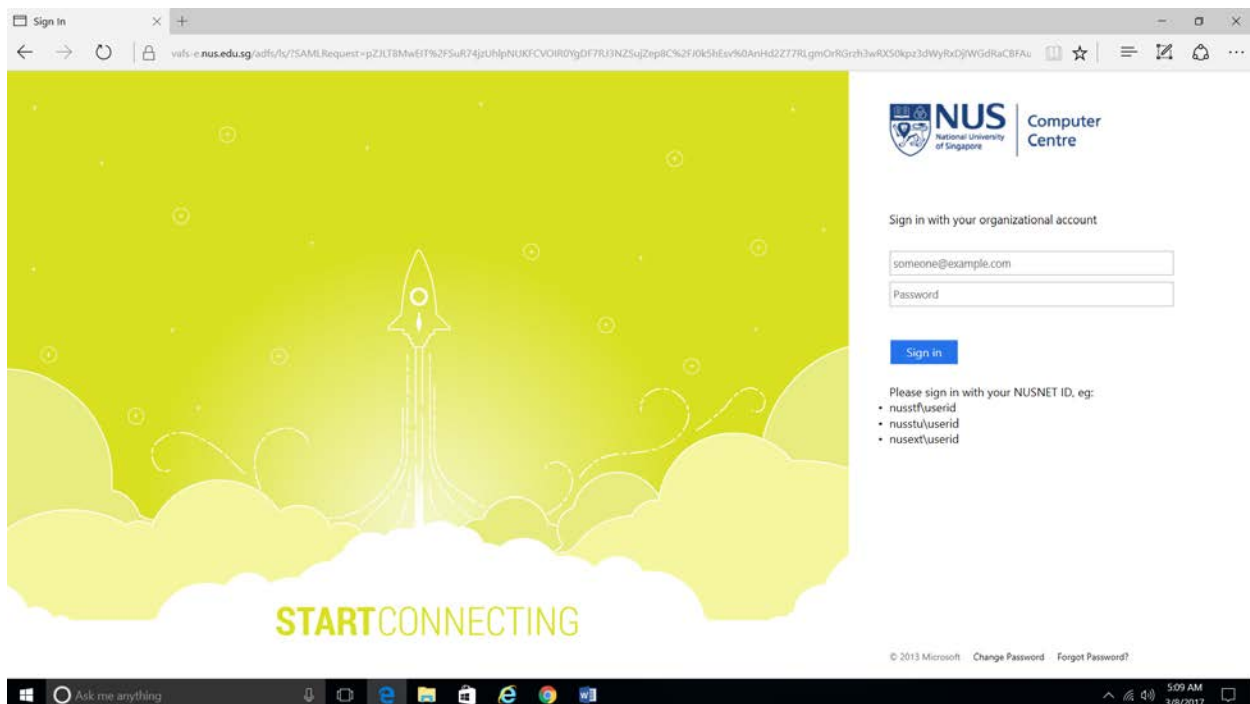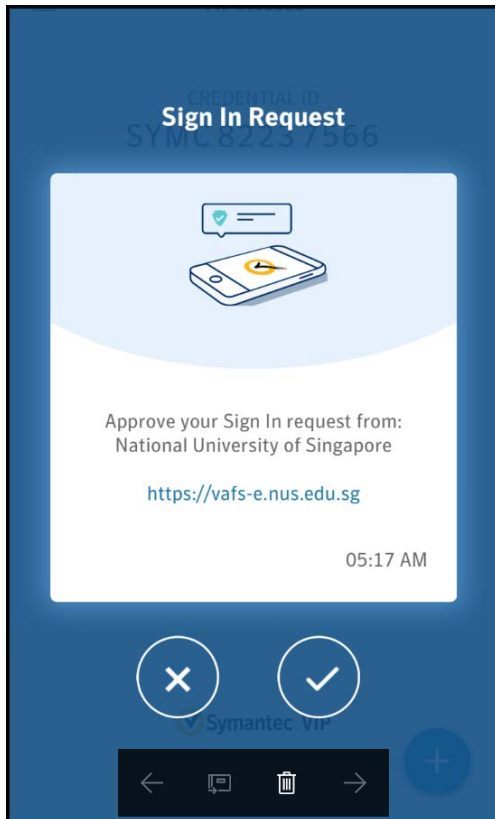
Step 3e: Click "**Continue**".
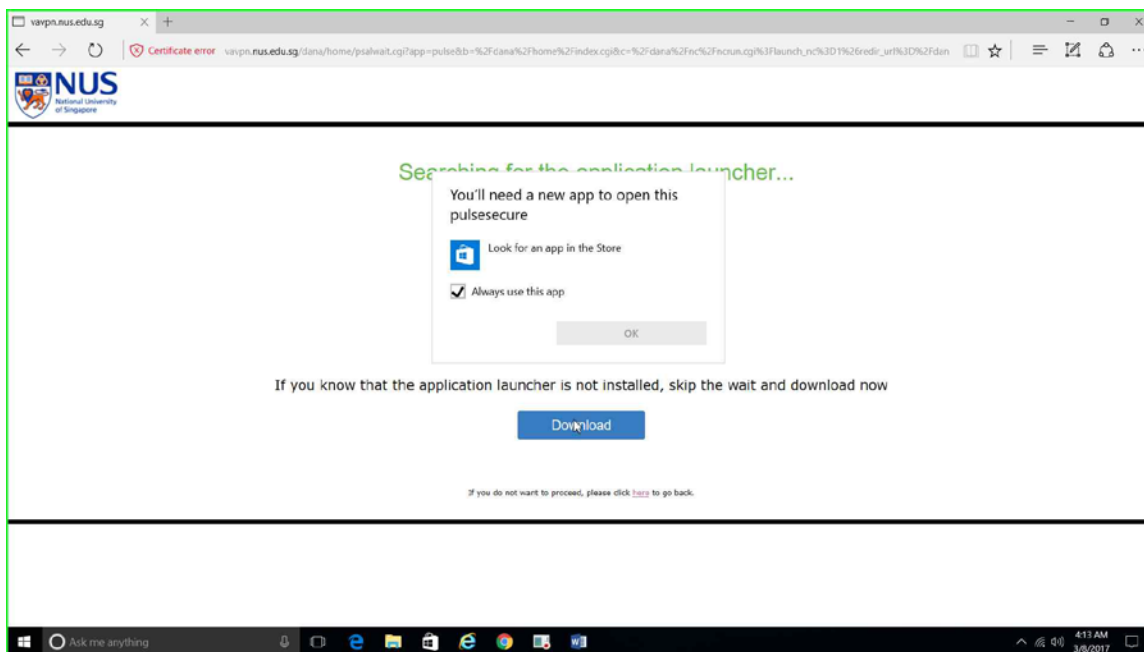

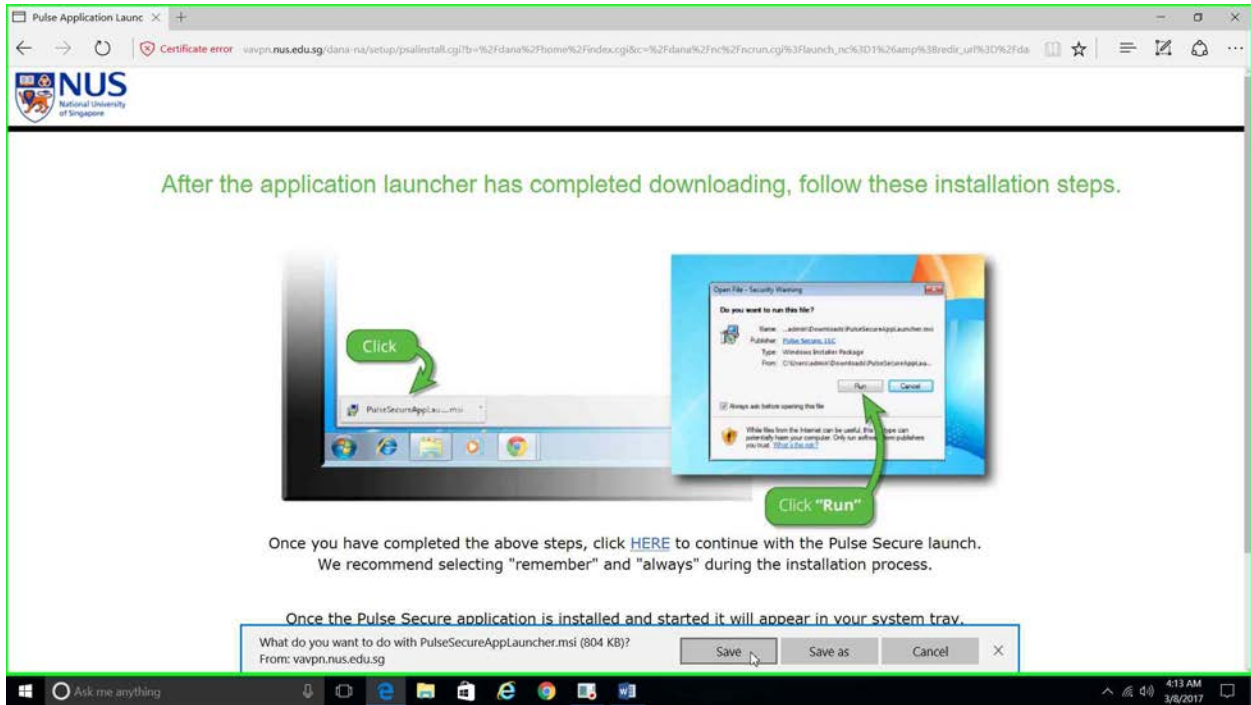**Step 3f:** Pop message will appear to intimate push notification was sent to mobile.

Step 3g: Push notification sent to mobile. Please click "**Approve**".

Step 4: The page below will be shown. Click on "**Download**" tab.

Step 5: Click **"Save**" the Pulse Secure App Launcher installer.

Step 6: Click **"Run**" the Pulse Secure App Launcher installer.

Step 7: A pop-up message will appear indicating successful of Pulse Secure App Launcher installation.

Step 8: To continue with installation please click on "**HERE**" text in browser.

Step 9: Left click on "**Yes**" in the dialog window "Did you mean to switch apps?".
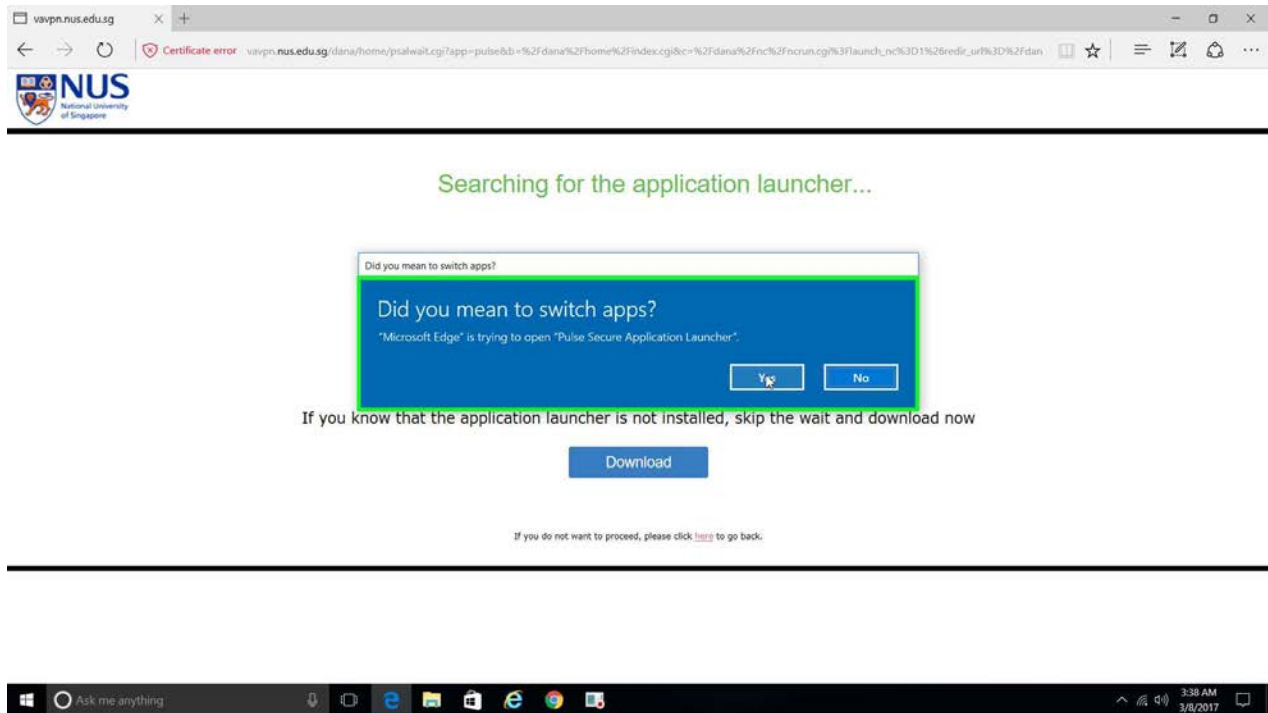
Step 10: Pulse Secure desktop application installation will start automatically.
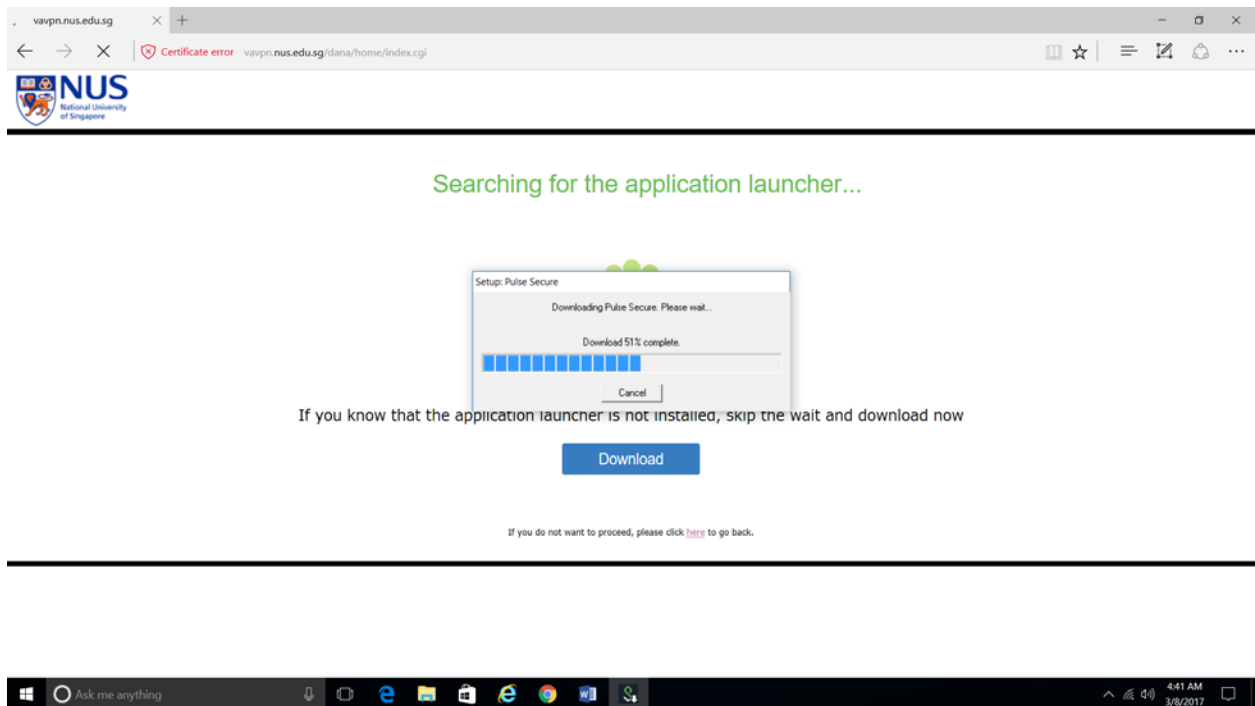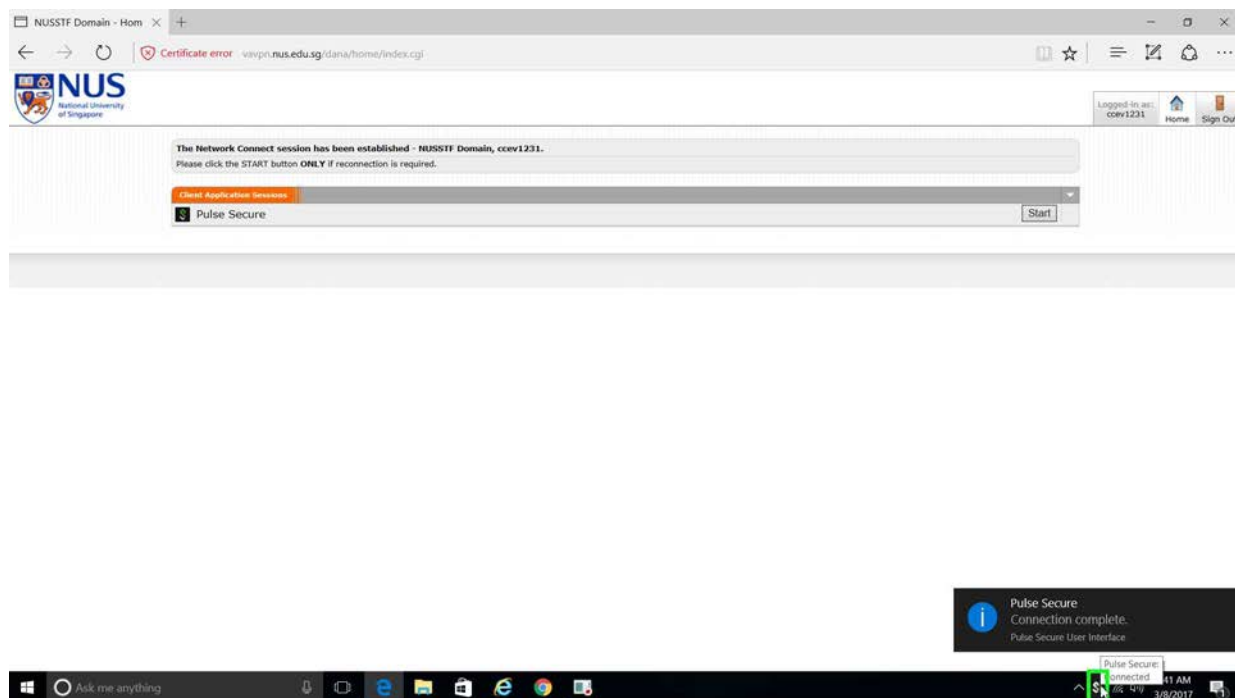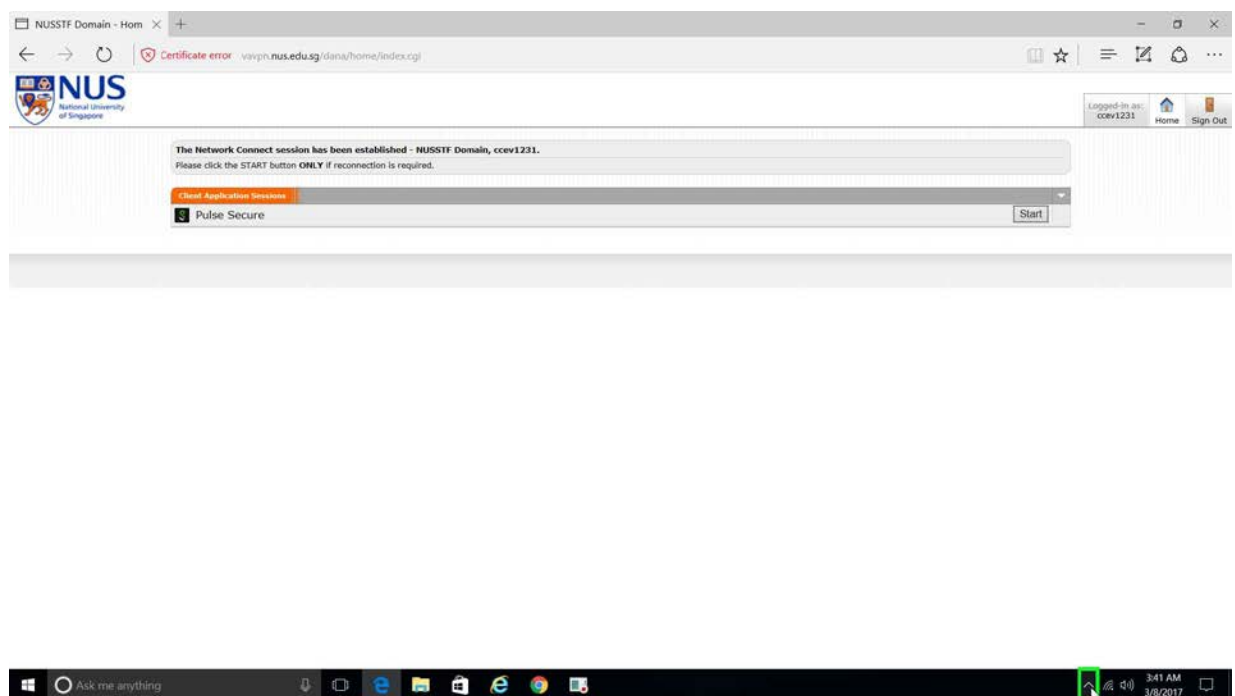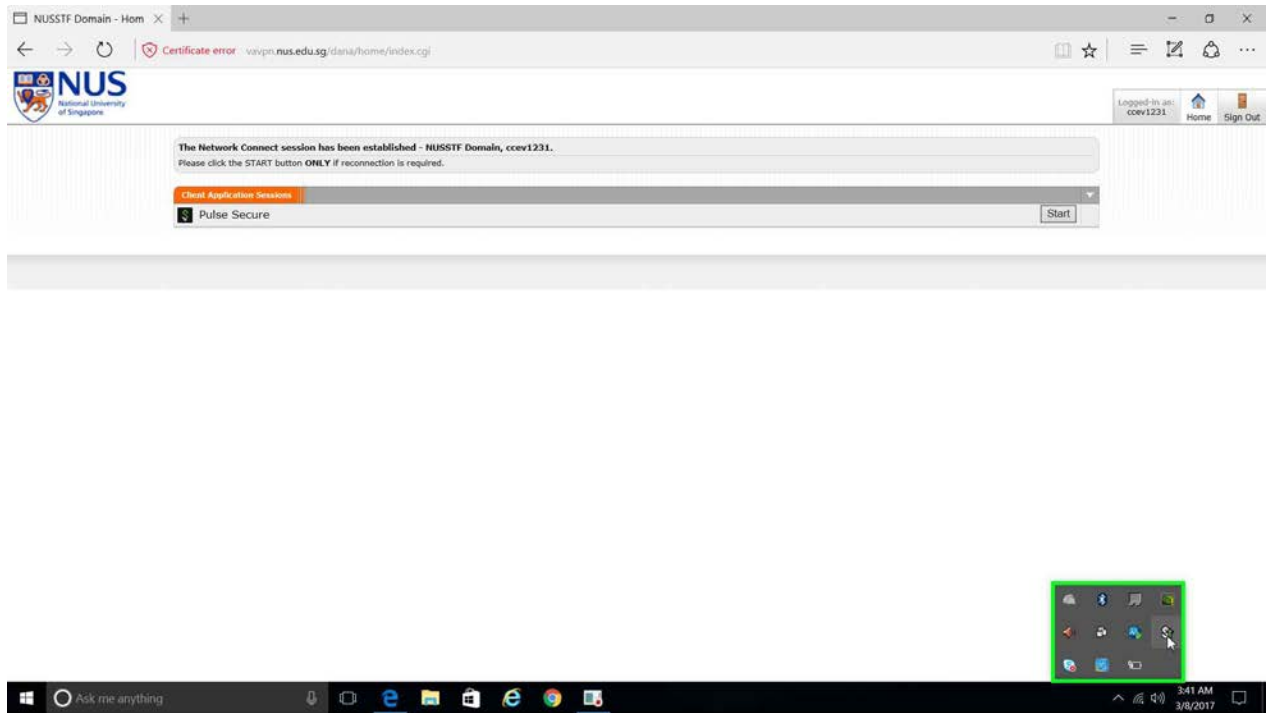
Step 11: Pulse Secure desktop application installation successful message will appear at the right bottom corner of the desktop.
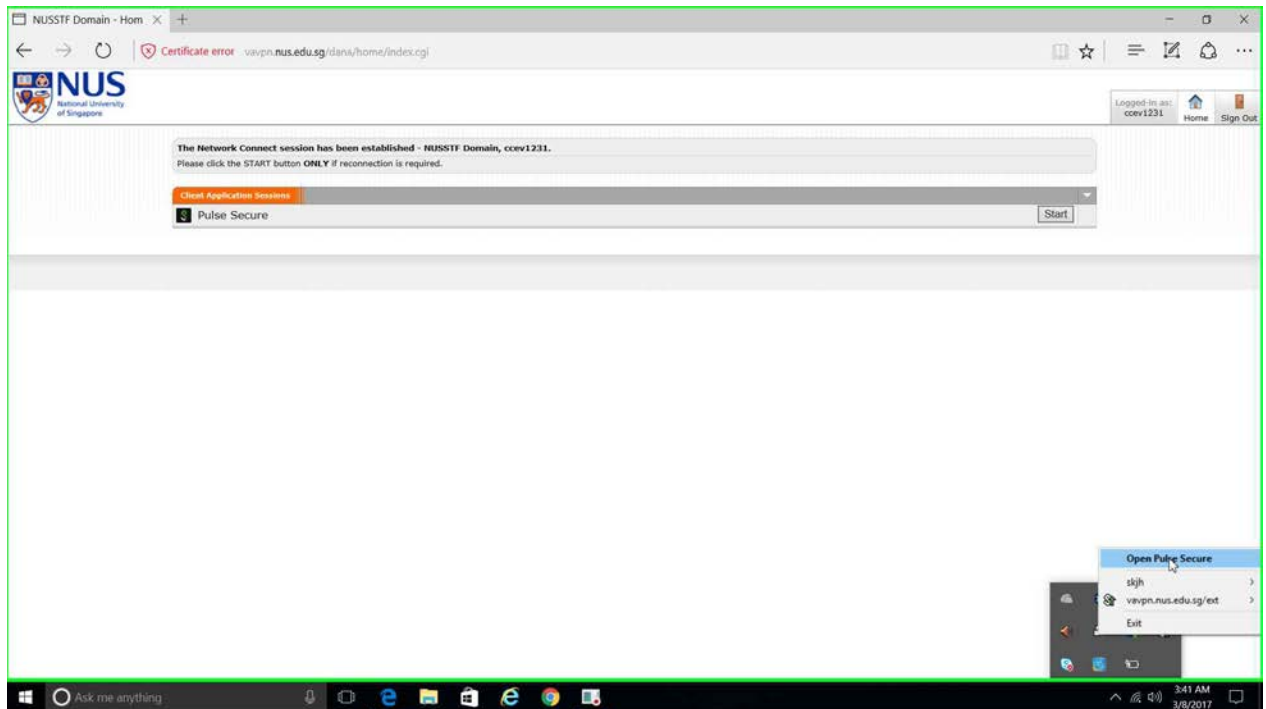

Step 12: Left click on "**Notification Chevron**".

Step 13: To verify successful VPN connection, right click on pulse secure desktop client icon.

Step 14: Click "**Open Pulse secure**" to verify VPN connection.

Step 15: Below snap shows successful VPN connection.