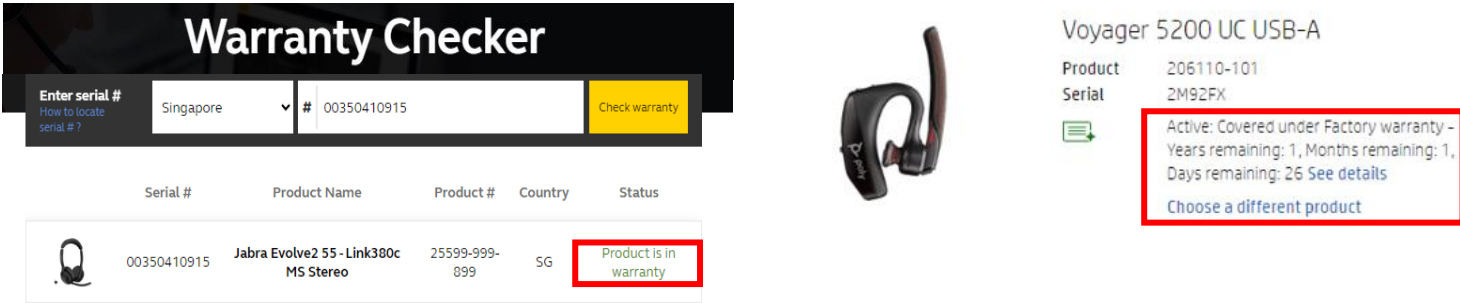




Headset – Warranty and fault reporting

Steps	Details					
<p>Find the product serial number <i>The serial number is required to check the device warranty status.</i></p>	<p>Refer to next page</p>					
<p>Check for product warranty status <i>Only devices under active warranty are supported by the product vendor.</i></p>	<p>Jabra Support https://servicenet.jabra.com/portal/res/return/t3/dsc2/prod/pubWarrantyCheck/en-us Poly Support https://support.hp.com/sg-en/poly</p>  <p>Serial # Product Name Product # Country Status</p> <table border="1"><tbody><tr><td>00350410915</td><td>Jabra Evolve2 55 - Link380c MS Stereo</td><td>25599-999-899</td><td>SG</td><td>Product is in warranty</td></tr></tbody></table> <p>Voyager 5200 UC USB-A Product 206110-101 Serial 2M92FX Active: Covered under Factory warranty - Years remaining: 1, Months remaining: 1, Days remaining: 26 See details Choose a different product</p>	00350410915	Jabra Evolve2 55 - Link380c MS Stereo	25599-999-899	SG	Product is in warranty
00350410915	Jabra Evolve2 55 - Link380c MS Stereo	25599-999-899	SG	Product is in warranty		
<p>Report faulty device through NUS IT <i>Report faulty device if the device is still under active warranty.</i></p>	<p>If the faulty device is under active warranty, email to our vendor Orange Business Services (OBS) helpdesk (support.collab@orange.com) with the following information and request for a replacement:</p> <ul style="list-style-type: none">Subject : Report for faulty headset1. Name of user reporting the incident:2.Email:3.Contact number:4.Model:5.Serial number:6.Problem description: <p>The OBS team will log a ticket with the product vendor (Jabra/Poly) and vendors will contact requester directly to arrange for the replacement.</p>					

Find the product serial number

<p>Serial Number</p> <p>Find your product serial number before checking the warranty</p> 	<p>Serial Number</p> <p>Find your product serial number before checking the warranty</p> 	<p>Serial Number</p> <p>Find your product serial number before checking the warranty</p>  <p>Date Code Serial Number</p>	<p>Serial Number</p> <p>Find your product serial number before checking the warranty</p> 
<p>Jabra Evolve2 30</p>	<p>Jabra Evolve 65E</p>	<p>Jabra Evolve2 55</p>	<p>Jabra Evolve 75 SE</p>

	
<p>Poly Voyager 2500 UC</p>	<p>Poly Voyager Focus 2</p>

Check for serial number on the packaging box.

