A. Introduction

This document shows the step by step instructions on how to configure your NUS student email account in Windows Live Mail using POP.

POP is the acronym for Post Office Protocol which defines a method for mail retrieval.

POP allows you to either:

- **Leave messages on the server** - this keeps a copy of your mail on the server so you can access your mail from any client that connects to the server.
- **Remove messages from server** - this downloads your mail to the local hard disk where your client resides and deletes the messages from the server. This will clear up your disk space on the server. Note that for this option the messages are not accessible from anywhere else except your local hard disk.

Limitations of POP3:

- Messages are not accessible from another client once they are downloaded to the local hard disk, therefore it is ideal when only one workstation is used for mail retrieval.
- Not able to manage folders other than the Inbox folder.
- Not able to transfer only selected parts of a message (e.g. the text portion of a multimedia mail message).
B. Configure POP on Windows Live Mail

1. Please ensure that you have access to the internet first.

From Windows Live Mail, click on **Accounts > Email**.

2. Enter your **NUS email address**, **password** and **name**. Click **Next**.
3. For the server settings, change the following accordingly:

**Incoming server information**
- Server type: **POP**
- Server address: **outlook.office365.com**
- Port: **995**
- Tick **Requires a secure connection (SSL)**
- Authenticate using: **Clear text**
- Login user name: your NUS email address, for example, a9999999@u.nus.edu

**Outgoing server information**
- Server address: **smtp.office365.com**
- Port: **587**
- Tick **Requires a secure connection (SSL)**
- Tick **Requires authentication**

Click **Next**.
4. Click Finish.
5. From Windows Live Mail, click on Accounts > Properties. 

Under the Advanced tab, you may want to tick on the following options:

*Leave a copy of messages on server* - This keeps a copy of your mail on the server so you can access your mail from any client that connects to the server.  
Note: If your mailbox on the server is full, you will not be able to receive new emails.

*Remove from server when deleted from 'Deleted Items' –* this will remove the copy of your email from the server after its local copy on your computer has been deleted.

Click OK.

6. You could now start using Windows Live Mail to receive and send emails with your NUS account.